



California Consumer Privacy Act (CCPA) — 2025 Privacy Metrics Report

Between January 1, 2025, through December 31, 2025, AAA Mountain West Group (AAA MWG) received, complied with in whole or in part, and denied the following requests:

Requests	Received	Complied with in whole or in part	Denied*	Average days to substantively respond
Requests to know	37	33	4	22
Requests to delete	360	297	63	13
Requests to opt out of sale/sharing	5,373	5,373	0	3
Requests to correct	0	0	0	NA
Requests to limit	860	860	0	8

* AAA MWG aims to fulfill all privacy requests. Privacy requests were only denied where AAA MWG was not able to verify consumers' identity or where the personal information requested was not found/exempt under the CCPA.