



SECURITY & SMARTHOME

We hope you enjoy your new panel security and smart home platform. It will serve as the “brain” of your home for many years to come. With it you can control your lights, locks, thermostat, security and much more.

You won't need a manual to operate your panel, but you can use this guide to learn more about the features of this amazing new device. We hope it will add to your home's decor and make your home smarter and more energy efficient!

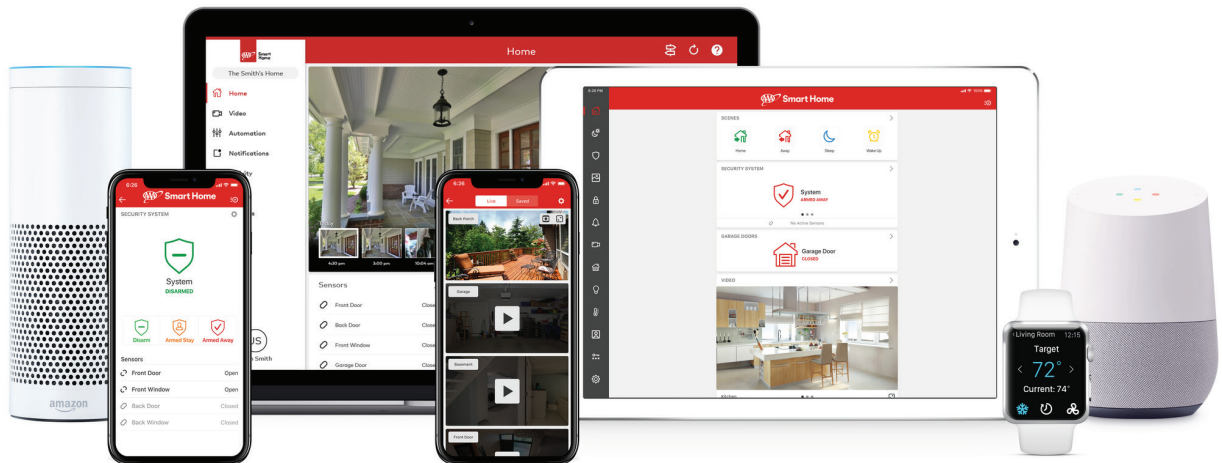


Getting Started, Login Information.....	1
Mobile App Setup.....	2
Online Account Setup.....	3
Using your System	
Basics.....	5
Message Center.....	6
Emergency Panic.....	7
Arming.....	8
Disarming.....	9
Alarm Events.....	10
Camera.....	11
Settings.....	12
Advanced Settings.....	13
Photo Frame.....	14
Adding A User.....	15
Testing Your System.....	16
Lights.....	17
Locks.....	18
Thermostat.....	19
Garage Door.....	20
Live View.....	21
Live View with Audio.....	22
Live Answer.....	23
Scenes.....	24
Partitions.....	25
Wellness.....	27
Legal.....	28



Getting Started

with Smarter Home Security



LOGIN INFORMATION

Username: _____

Password: _____



Getting Started with Your Free A3

Mobile App

1 DOWNLOAD THE APP

The A3 app for phone and tablet is available for free download on Google Play Store and Apple App Store.

You can also control and monitor your system using your Apple Watch, Apple TV, Amazon Fire TV, Amazon Echo and Google Home.



2 NAVIGATE THE DASHBOARD

View and control your system from the palm of your hand with the easy-to-navigate Dashboard. Arm and Disarm your panel, adjust Lights, Locks, Thermostats and Garage Doors.*

3 ENABLE NOTIFICATIONS

Click Notifications to enable Push Notifications. You can also add or manage your push, text and email notifications on-the-go. A System Not Armed notification will remind you if you forget to arm your system when you're away from home.

4 ACTIVATE GEO-SERVICES

Enable automatic rules and alerts based on your phone's location through Geo-Services.

Be alerted if you've left home without arming your system, pause video recordings for privacy, and have your thermostat adjust when you're approaching home.

Geo-Services > Toggle to ON > Draw Geo-Fence on your Online Account

TIP: TWO-FACTOR AUTHENTICATION

Add an extra layer of security to protect access to your system. Whenever you sign into your system from a new or untrusted device, you'll have to enter both your password and a code sent to your mobile phone.

Online Account > Settings > Login Information > Two-Factor Authentication

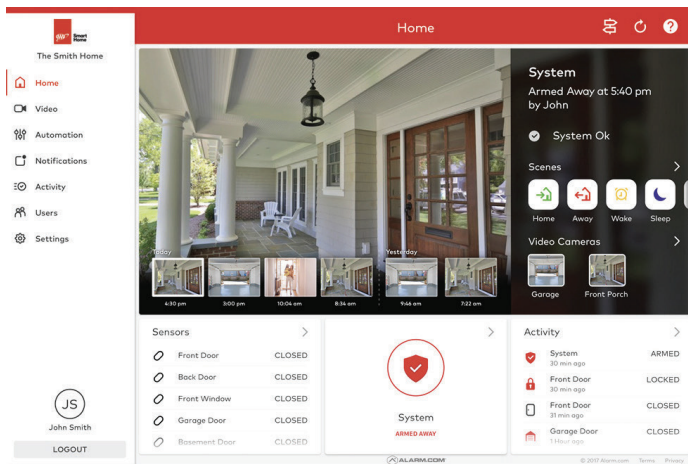


Getting Started with Your A3

Online Account

1 LOG IN AT www.alarm.com/US/A3SmartHome

Log in using the username/password provided by your installer to manage and view your system from the Homepage.



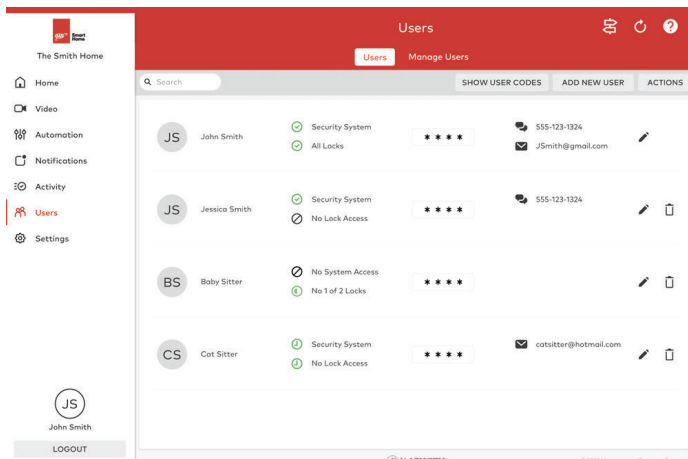
2 SET UP USER CODES

Set up user codes for your family members, friends, dog walker, nanny or anyone who has access to arm/disarm your panel.

Users > Add New User

Also assign user-specific access, permanent or temporary, to selected access points (security system, locks, etc.) for a specific date and time range.

Users > Actions > Add Temporary User

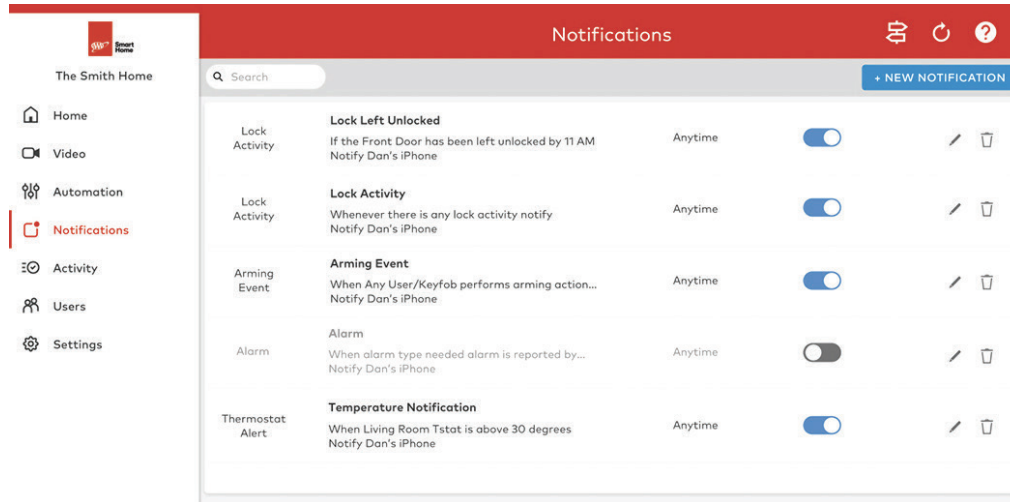




1 CONFIGURE NOTIFICATIONS

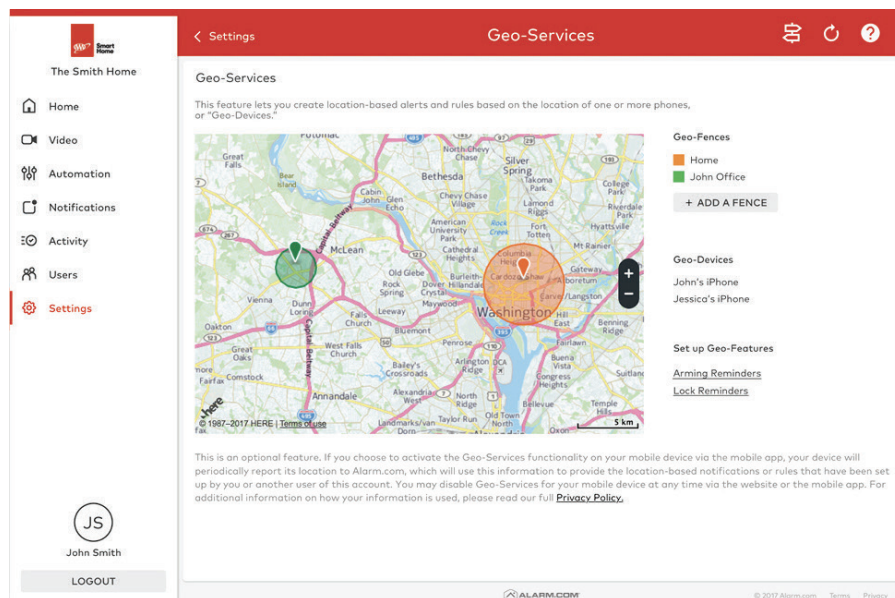
Receive real-time alerts (text, email or push) due to a system occurrence, such as the system reporting an alarm, if someone forgets to arm the system, or if a door is left open. You can also add and manage notifications from the A3 Mobile App.

Notifications > + New Notification > Select default or customize your own >



2 ENABLE GEO-SERVICES

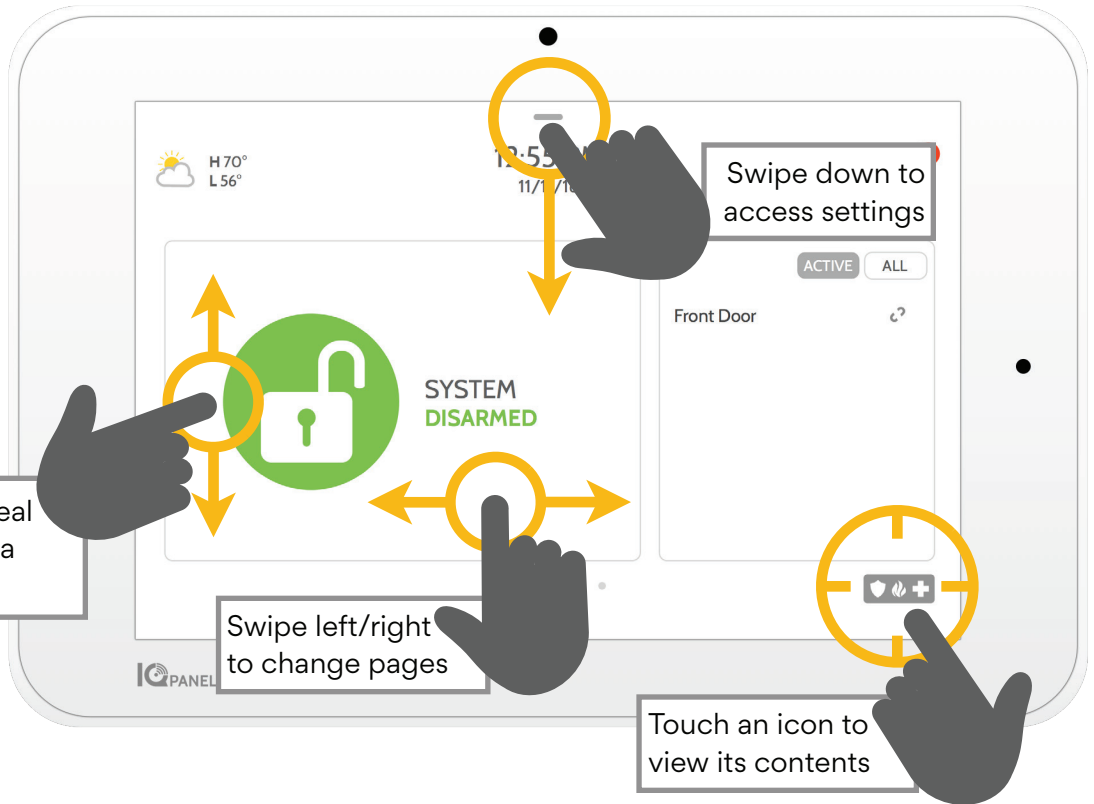
Create Geo-Fences to enable location-based rules and alerts that automatically adjust your home's settings. Geo-Services uses the location of your smartphone to detect when you're leaving or approaching your home. You must first enable location services in the Mobile App before configuring Geo-Services on the Alarm.com website.



Settings > Geo-Services

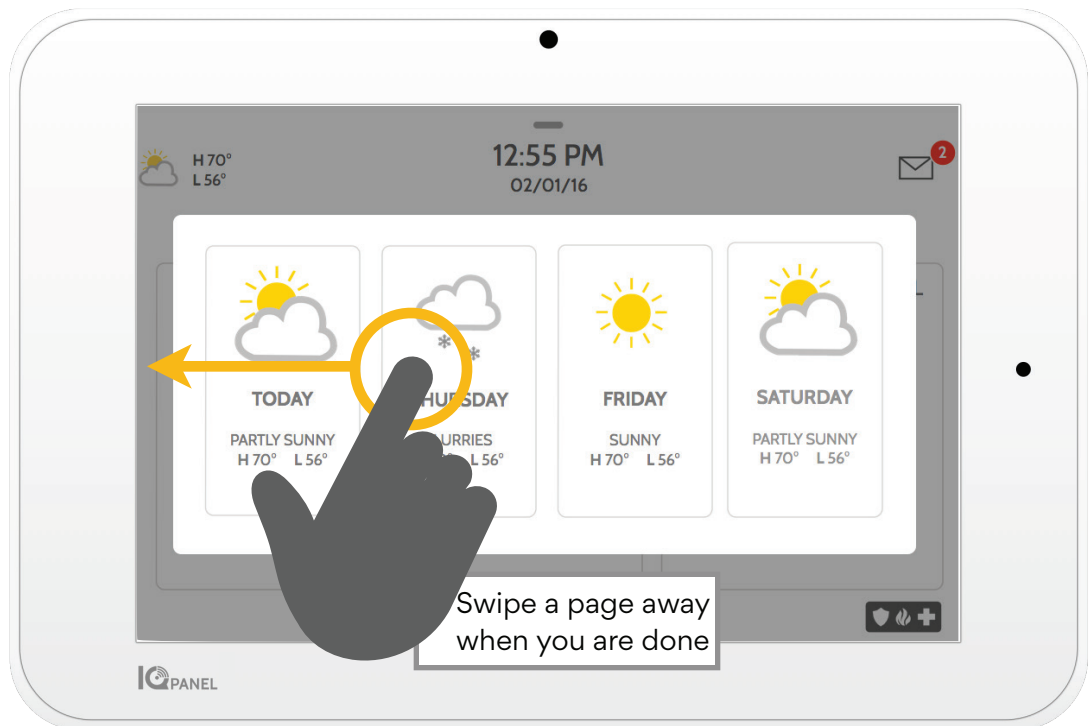
Navigation

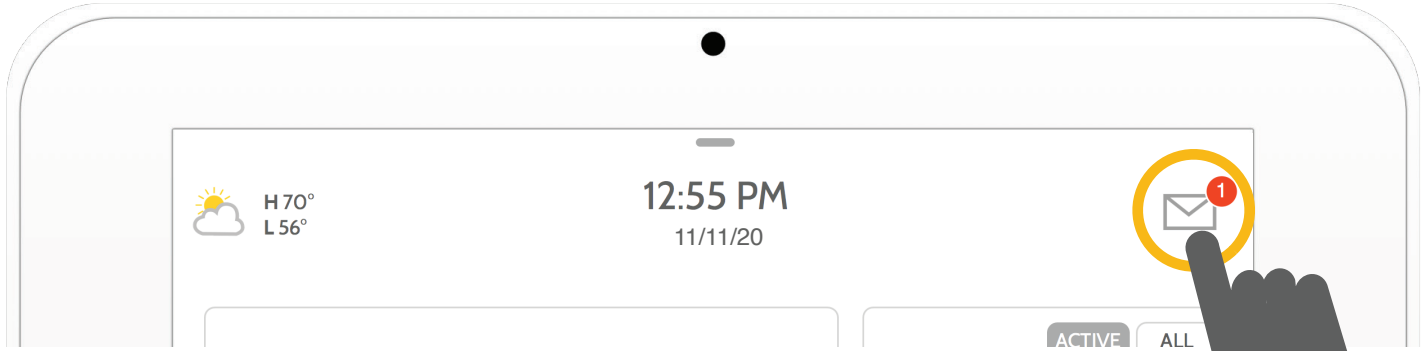
Move from page to page and access information on each page using finger touches, swipes, and scrolling.



Dismiss

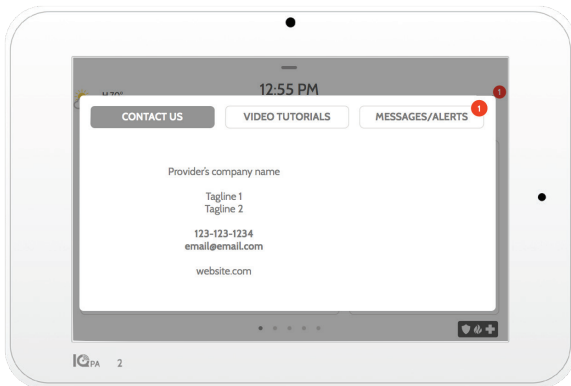
To dismiss a pop up when you are done, swipe left or right to dismiss.





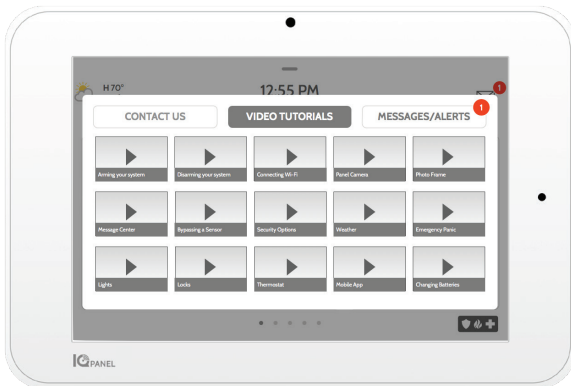
Message Center

Access your message center by touching the icon in the upper right corner. Once it's open you'll see three sections: Contact, Video Tutorials, and Messages/Alerts/Alarms (Note: This icon may appear different than shown, depending on your default settings)



Contact

Easy access to AAA Smart Home's contact information, including phone number, email, and website.

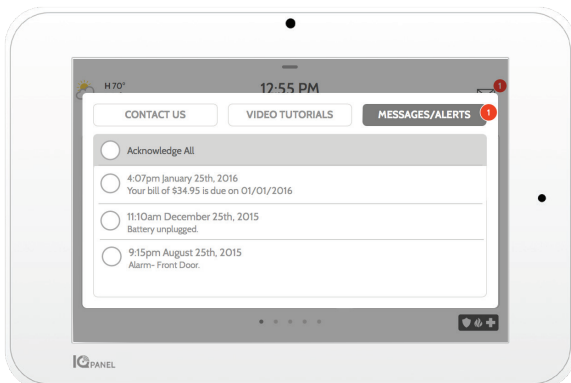


Video Tutorials

Watch videos to help you understand your system and service better.

To watch a video, touch a thumbnail. Video will begin playing automatically.

Video controls appear on screen, To exit, touch the "back" button.

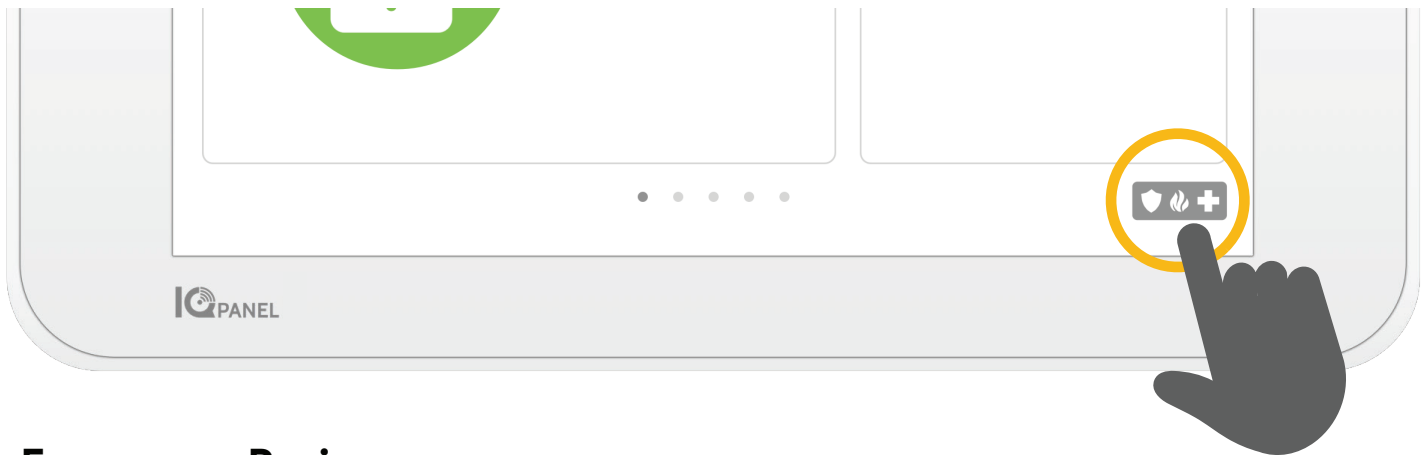


Messages/Alerts/Alarms

Get messages from your system like low battery alerts, alarms, and power failures. Messages from AAA Smart Home will also appear here.

To dismiss, touch the circle to the left of the message and touch "OK" to remove it from your message center.

You can also remove all messages at once by touching "Acknowledge All"



Emergency Panic

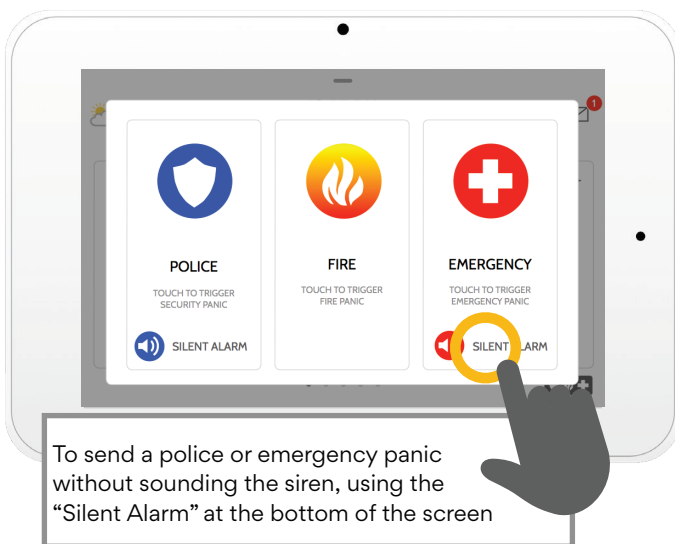
If you have a police, fire, or medical emergency and your system is not armed or a sensor has not been triggered, you can send a manual emergency panic by touching the icon in the bottom right corner and selecting the type of emergency you are experiencing. (Note: based on your location, not all options may appear or be available to you.)

There's a stranger in my backyard!



Two-Way Voice

If your provider offers Two-Way Voice service you'll be able to speak to the monitoring agent from the speakers and microphone built right into your panel.



To send a police or emergency panic without sounding the siren, using the "Silent Alarm" at the bottom of the screen

Alarm Types



Police: When touched it triggers the "Police" siren pattern and sends a police emergency signal to your provider's monitoring station.



Fire: When touched it triggers the "Fire" siren pattern and sends a fire emergency signal to your provider's monitoring station.



Emergency: When touched it triggers the "Emergency" siren pattern and sends an emergency signal to your provider's monitoring station.



Cancel

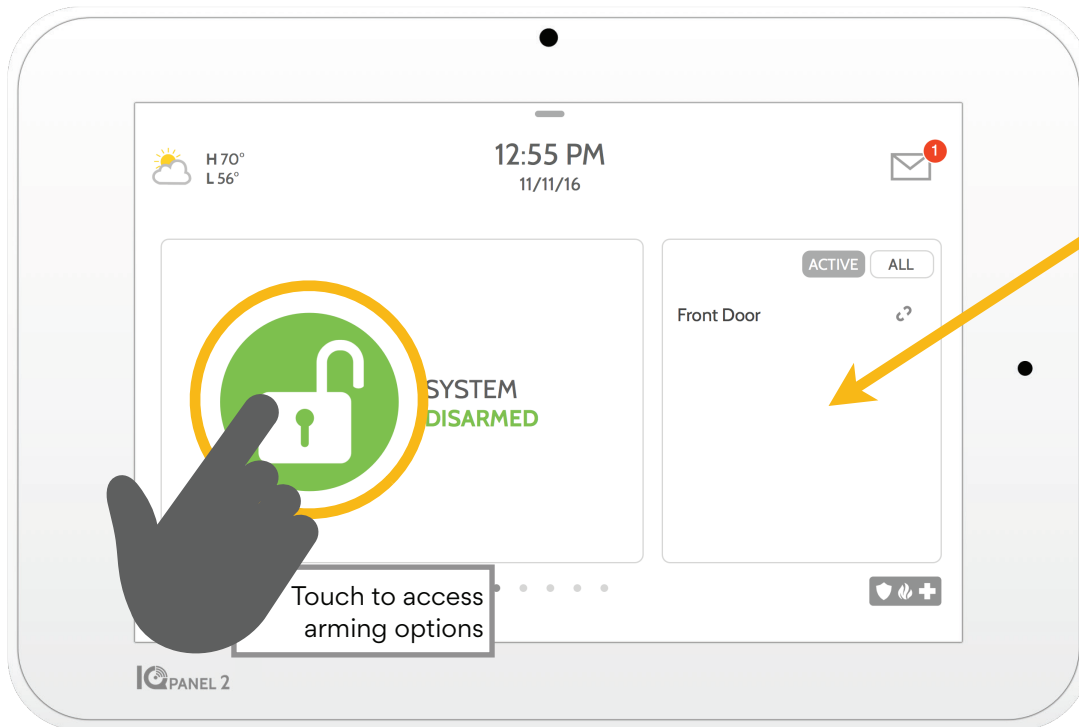
Canceling an Emergency Panic

To cancel an emergency panic, touch the "cancel" button and enter a valid user code.

USING YOUR SYSTEM: ARMING



Smart Home Security

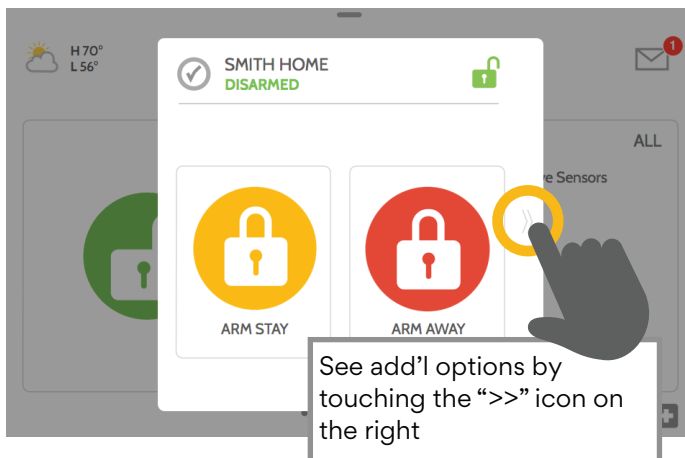


Sensor List

Open or active sensors appear in a scrollable list on the right. Touch the icons in the upper right corner to switch your view to either "Active" or "All" sensors.

Sensor status:

- Open
- Closed
- Active
- Idle
- Unreachable
- Tampered



Arming Options

Quickly choose from "Stay" or "Away"



Arming Stay

Arms doors and windows only



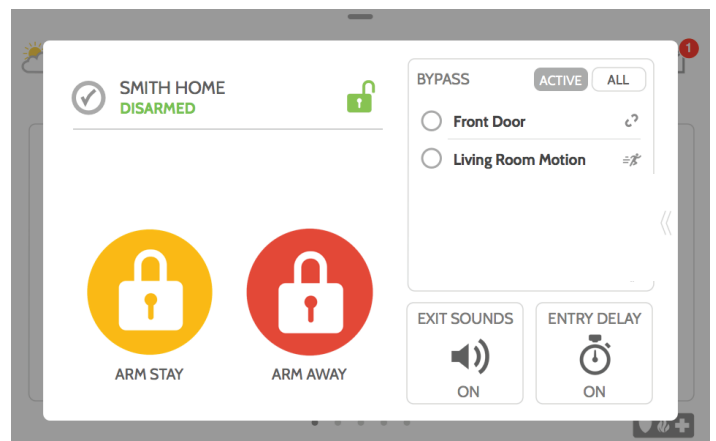
Arming Away

Arms doors, windows and motion detectors



Additional Options

View additional arming options by touching the ">>" icon on the right side.



Additional Arming Options

Select these options before choosing your arming type



Bypass

Touch the circle next to a sensor to bypass it during the arming sequence



Exit Sounds

The panel beeps as the timer counts down. Silence these beeps before you choose the arming type.



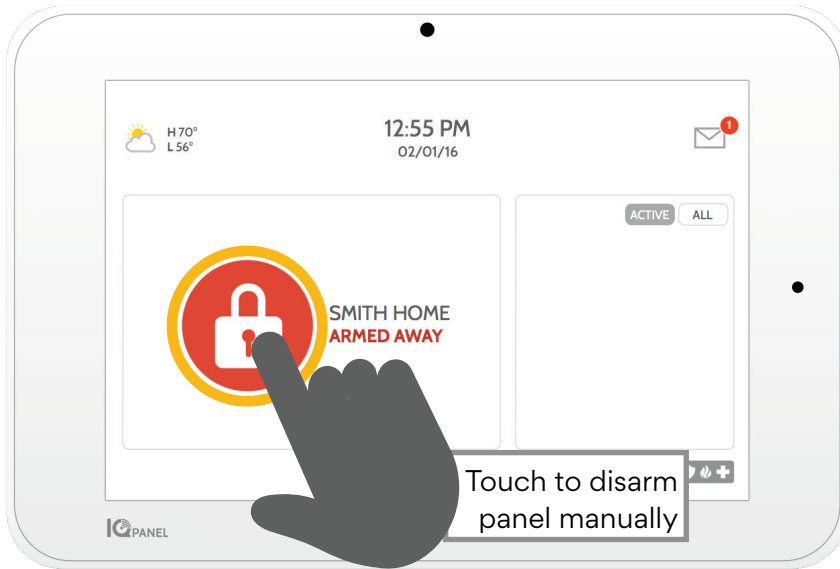
Entry Delay

The panel will give you time to disarm once a "delay door" has been opened. Turn this off with a touch.

USING YOUR SYSTEM: DISARMING



Smart Home Security



Disarming your System

When your system is armed, there are multiple ways to disarm:



Disarming Manually

To manually disarm your panel, touch the icon in the center of the screen. You will be prompted to enter a valid code. Failure to enter a valid code with the time required will trigger the alarm.



When someone manually disarms the panel the built in camera will take a photo and save it on the camera page along with the date, time, and name of the user.

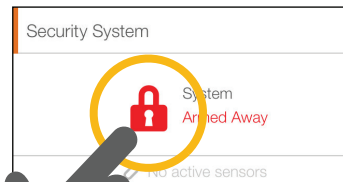


Disarming Remotely

To remotely disarm your panel, login to your mobile app and touch the “disarm” icon.



Download the Alarm.com app in the App store or Google Play

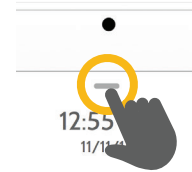


Disarming Automatically

You can connect your smartphone using Bluetooth and it will automatically disarm your panel from an “Armed Away” state when it comes within range. To connect a phone, follow the steps shown.



Bluetooth Touchless Disarming



Step 1:

Swipe down to access settings tray



Step 2:

Touch “SETTINGS”



Step 3:

Touch “ADVANCED SETTINGS”



Step 4:

Enter your code



Step 5:

Touch “BLUETOOTH DEVICES”

Step 6:

Put your Bluetooth device in “pairing” mode.



Step 7:

Touch “ADD DEVICE” The panel will begin searching for new devices in range (It may take up to 60 seconds)

Step 8:

Select your device from the list

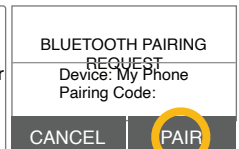
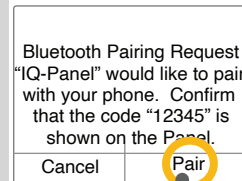


Step 9:

Touch “Pair”

Step 10:

When the messages appear on your phone and panel, ensure the numbers match and touch “Pair” on each.



*You can connect up to five (5) smartphones for touchless disarming. You may need to enable this setting in your Bluetooth settings.

Note: Remote disarming has not been evaluated by UL/cUL

ALARM EVENTS



Smart
Home
Security

Alarms

If the alarm is triggered the panel will sound the siren and display a red alarm screen.

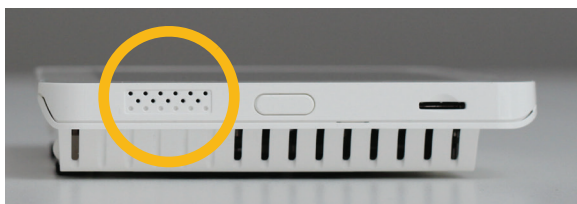


If your provider offers monitoring service, the panel will automatically contact your monitoring center using the dual path LTE and Wi-Fi connection.

To disarm, touch the screen and enter your passcode.

Two Way Voice

The built in microphones on the bottom of the panel and the Two-Way Voice speaker on the side of the panel activate after a connection to the monitoring station has been made.



Speakers are located on each side of the panel



Microphones are located on the bottom of the panel

False Alarms

In the event of a false alarm, press disarm and enter your user code. If your system is monitored, be ready to provide your verbal password to your security provider's monitoring agent if they contact you. If you are NOT able to provide the correct verbal passcode, the authorities may be contacted.



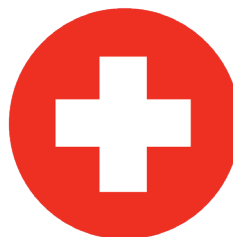
Police

When the system is armed and the alarm is tripped or you touch the "Police" emergency button the alarm sounds with the "Intrusion" siren and then activates the Two-Way Voice microphone and speaker, if available.



Fire

When a Smoke or Carbon Monoxide detector is triggered or someone taps the "Fire" panic on the panel the alarm sounds with the "Fire" siren and then activates the Two-Way Voice microphone and speaker, if available.



Emergency

When you press an emergency pendant or trigger an emergency signal from the panel, the alarm sounds with the "Emergency" siren and then activates the Two-Way Voice microphone and speaker.

Preventing false alarms:

False alarms are a terrible waste of your public service resources, and can erode your relationship with local authorities. In some areas, authorities even charge a fee for false dispatches.

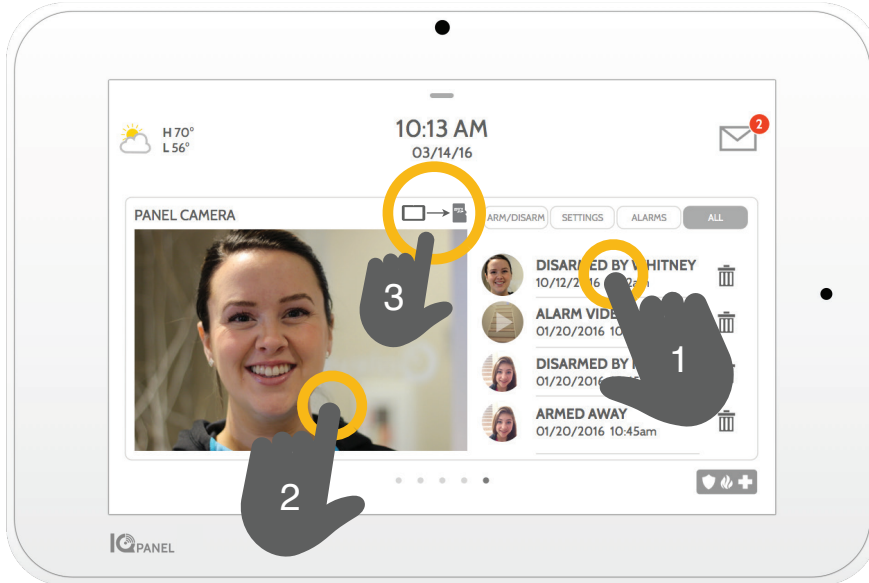
Here's some tips for avoiding false alarms:

- Use your system regularly, be comfortable with its operation.
- Make sure everyone who has access to your home has a valid access code and is familiar with how to use the system.
- Ensure the doors you use the most are set up with delays to give you enough time to disarm the system when you open a door.
- Test your system regularly
- Develop a routine.
- Use alternative methods for arming and disarming (mobile app, bluetooth disarming, etc.)

USING YOUR SYSTEM: CAMERA



Smart Home Security

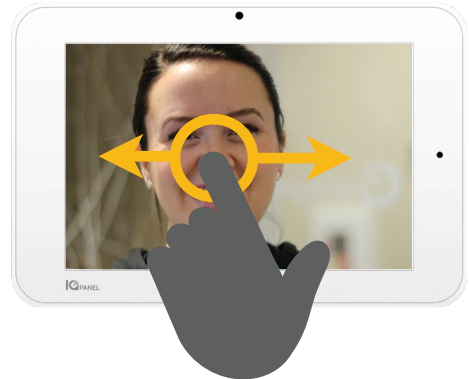


1- View Photo

Touch a photo thumbnail on the right to view it on the left.

2- Full Screen

Touch the photo on the left to view it full screen. Touch it again to return to the camera page.



Note: While viewing photos full screen you can swipe left/right to view additional photos

Camera Page

Your panel's built in camera captures photos in a variety of situations:



Disarm Photos

When the panel is disarmed manually, the built in camera takes a photograph and saves it in the "ARM/DISARM" section. These photos are accompanied by the username of the individual who's code was used, the date, and the time.



Settings Photos

When someone attempts to access your panel settings with an invalid code, the built in camera takes a photograph and saves it in the "SETTINGS" section. These photos are accompanied by the date and time.



Alarm Photos

When the alarm is triggered, the built in camera takes a photograph and saves it in the "ALARMS" section.



Alarm Videos

When the alarm is triggered, the built in camera will record up to a 4 minute video clip. This video is stored locally on the panel only.



3- Saving Photos to a Micro SD Card

When a Micro SD card is inserted in the panel, a SD card icon will appear. Tab that icon to see options that will allow you to save your photos and videos to the SD card. You can select individual photos and videos or choose to "Save All". Once you have selected your photos, select "Copy to SdCard".

Photos to your Phone



Customer Login
Password
Sign In
Remember Me Login Help?

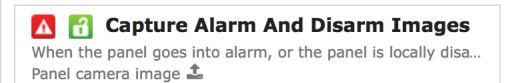
Alarm.com/Login
Get your username and password from your provider



Click the "Image Sensor" tab



Click "Rules & Alerts"



Click "Capture Alarm And Disarm Images" to customize

Note: For supplementary use only, not part of the Fire and Security system



USING YOUR SYSTEM: SETTINGS

Settings Tray

Access common settings by swiping down from the top of the screen.

HOW TO ACCESS:

Security Status

See your panel's security status in the upper right. Touch it to go directly to the security page

Battery & Radios

Touch an icon to get more information
-Battery level
-Wi-Fi connection
-Bluetooth status
-LTE connection

Volume

Slide left/right to adjust the panel voice

Brightness

Slide left/right to adjust the screen brightness

Settings

Touch to access the full settings page. From there you can also access "Advanced Settings" (which will require a passcode)

Language

Touch to change panel language

Messages & Alerts

Touch to access the message center including your provider's contact information, video tutorials, and system messages

Photo Frame

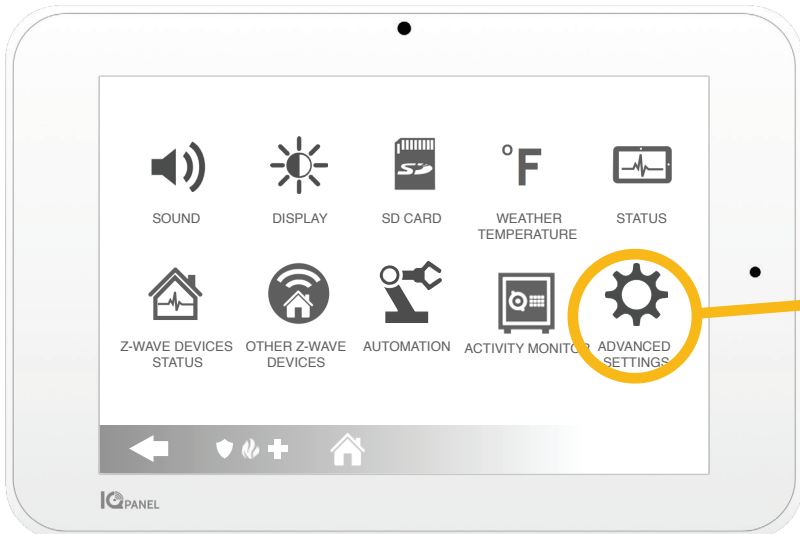
Touch to access the photo frame where you can customize the panel's screensaver

Close Tray

Swipe up to close the tray

Clean Screen

Disables the screen for 30 seconds to allow you to clean it without accidentally touching anything. (Touch the "standby" button on the side of the panel to cancel)



Settings Page

From here you can adjust individual sound settings, change your weather temperature from Fahrenheit to Celsius, see the status of your security and smart home devices, and more.

Advanced Settings

Only the Master code can access this area. From here you can manage users, run system tests, reboot your system, connect Bluetooth and Wi-Fi and more.

USING YOUR SYSTEM: ADVANCED SETTINGS



Smart Home Security



Advanced Settings: Can only be accessed using the Master code.

User Management

Program up to 242 individual user codes for each person that needs access to the system. Assign a name to each code so that you know who disarmed the system.

Power Down

Use this option if needing to shut the system down for any reason. Shutting the system down any other way can cause potential issues.

Bluetooth Devices

Easily turn on the bluetooth radio from here. This allows you to use the touch-less disarming feature. You can add, delete and edit your devices from here.

Important Note

If for some reason you are unable to access the settings screen and need to reboot the system, you can do a hard reboot by holding the power button on the side for 30 seconds. This should only be done if absolutely necessary.



About

View important information about your system such as: current software version, IMEI, hardware version, etc. This is a great place to look if troubleshooting an issue with Tech Support.

System Tests

Perform various system test to ensure your system is working properly. This is another great place to go if troubleshooting an unknown issue with the system.

Edit Sensor

Don't like the names of your sensors? Easily customize your sensor names from here. You can also adjust the chime type and turn Voice Prompts on and off from here.

Panel Reboot

Use this option if needing to restart your panel. If you're experiencing problems with your system, try performing a panel reboot. Often times, a system restart can help a system run more smoothly.

Sound

From the sound menu, you can adjust the volumes to your panel voices, beeps and chimes, and video tutorials. You can also edit sensor chimes, Z-Wave device prompts, Trouble Beeps and touch sounds.



Wi-Fi

Connect the system to an internet connection to ensure the panel has a second path of communication. This will help speed up the communication time to the central station and greatly improve speed when controlling home automation.



For additional help and questions on Advanced Settings, please reach out to Member Experience at (800) 669-7779."

SETTINGS: PHOTO FRAME



Photo Frame

When your panel is not in use, it turns into a customizable photo frame.



Settings

Inside settings you can choose whether you want photos or a weather clock, if you want the panel to turn itself off automatically in the evenings, and more.

Add Photos

To add your own photos:

- 1 Save your Photos onto a Micro SD card in a folder called "Photos"
- 2 Insert your SD card into the slot on the side of the panel



- 3 Touch "ADD"



- 4 Touch each photo you wish to use or choose "Select All"

- 5 Choose either "Add" or "Replace"

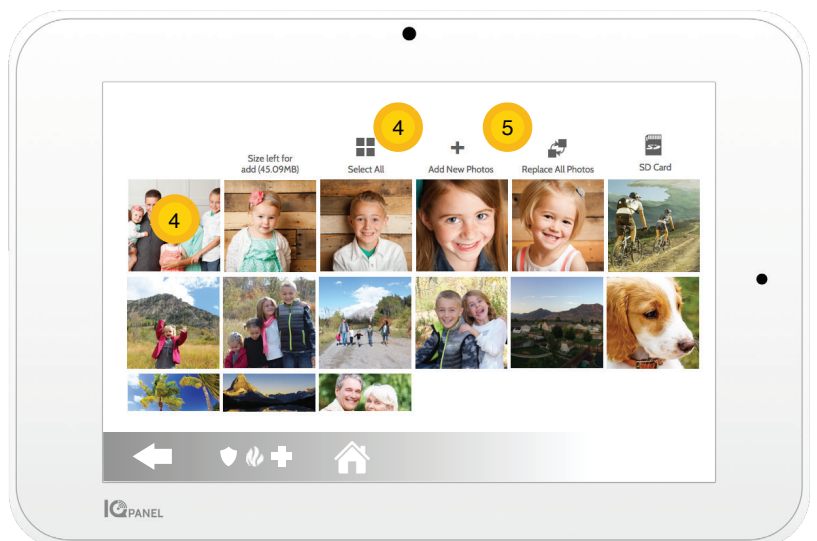
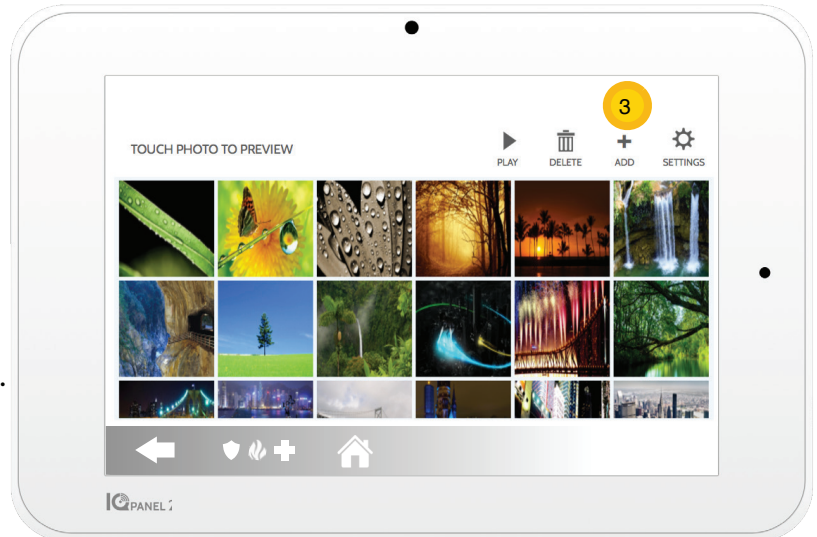


Add: Does not delete the photos already on the panel, only adds the photos you selected



Replace: Deletes the photos already on the panel and replaces them with the new photos you selected

- 6 Wait at least 60 seconds after the photos have copied to remove the SD Card



Delete

Touch a photo to select it. Touch "Delete" to delete it from your panel

SETTINGS: ADDING A USER



User Types

You can add up to 242 users to your system, each with a custom name and access level you allow.

Master: Access panel functions, camera, and system settings.

User: Access panel functions, camera, but NOT system settings.

Guest: Used to give arm and disarm access to those users who will use the panel on a temporary basis

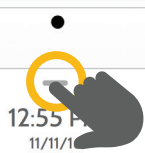
Expiration Date: Choose a specific date that will disable a user code automatically.



Notifications

By creating individual users, you can set up custom text notifications when they access or use your system, keeping you connected no matter where you are.

How to Add a New User



Step 1:
Swipe down to access settings tray



Step 2:
Touch "SETTINGS"



Step 3:
Touch "ADVANCED SETTINGS"



Step 4:
Enter your code*



Step 5:
Touch "User Management"



Step 6:
Touch "Add User"

Name	Enter Name
User Code	Please enter User Code
Confirm User Code	Please confirm User Code
Type	User
Expiration Date	Unlimited

Add User

Add User Screen

Once on the "Add User" screen you can create a custom name and user code and indicate whether you want this person to be a Master, User, or Guest.

*Default master code is 1234. For security purposes this code should be changed once the system has been installed in your home

SETTINGS: TESTING YOUR SYSTEM



Smart Home Security

Testing Regularly

You should test your system regularly to ensure it is operating at peak efficiency. The panel has a number of tests built in that are easy to perform:



Wi-Fi Test

Run this test every 30 days or if the panel's Wi-Fi connection seems to be failing.



Sensor Test

Run this test every 30 days. As you start the test, open and close your doors, windows, and move in front of your motion sensors to ensure they work as expected.



Cellular/LTE Test

Run this test if your panel seems to have lost its ability to send and receive signals.



Image Sensor Config

Run this test if your image sensors stop working



Z-Wave Test

A series of Z-Wave tests to optimize your smart home network. "Reconfigure network" is your most useful test, repairing your network for you.



Dual Path Test

Run this test if your panel seems to have lost its ability to send and receive signals.



Panel Glass Break Test

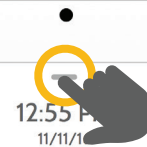
Use this to test your panel's microphone



Panel Test

Use this every 30 days to test a variety of panel functions

How to Access System Tests



Step 1:

Swipe down to access settings tray



Step 2:

Touch "SETTINGS"



Step 3:

Touch "ADVANCED SETTINGS"



Step 4:

Enter your master code*



Step 5:

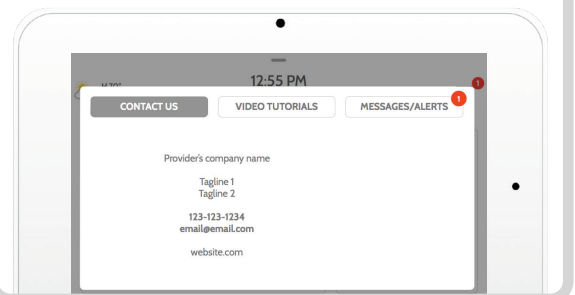
Touch "System Tests"

Encounter a Problem?

If you encounter a problem with your system, contact your provider right away.



Touch "Message Center" in the upper right corner of your panel to get your provider's contact information



*Default master code is 1234. For security purposes this code should be changed once the system has been installed in your home

USING YOUR SYSTEM: LIGHTS



Smart Home Security

Light Control

You can add up to 80 Z-Wave lights, lamp modules, or lightbulbs to your panel. This will allow you to control your lights locally on the panel and also from your mobile app. Once your first light is added to your system, the lights page will appear. Simply swipe over to access it.

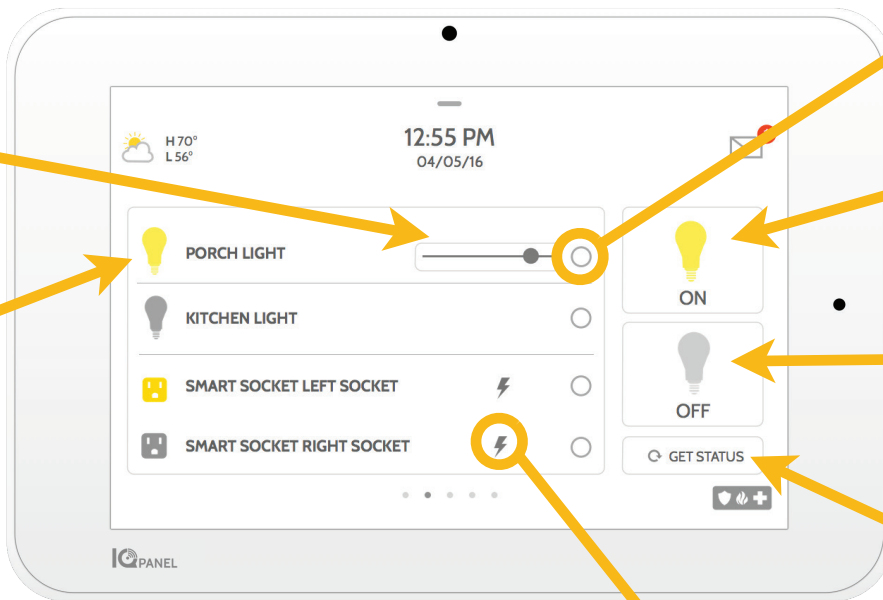


Dimmer

Touch the slider from left to right to adjust the brightness of a single dimmer

ON/OFF

Touch a bulb or outlet icon to turn it on or off



Select

Touch the circle next to a light to select it

ON

Touch turn on all selected lights

OFF

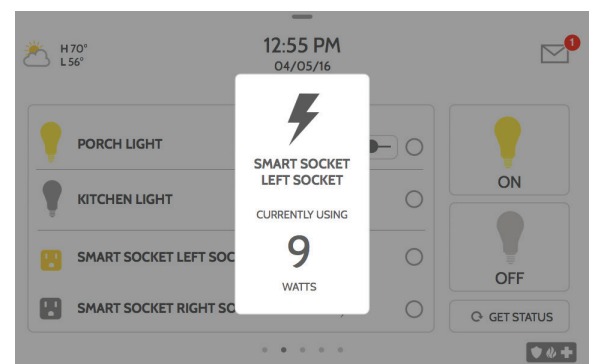
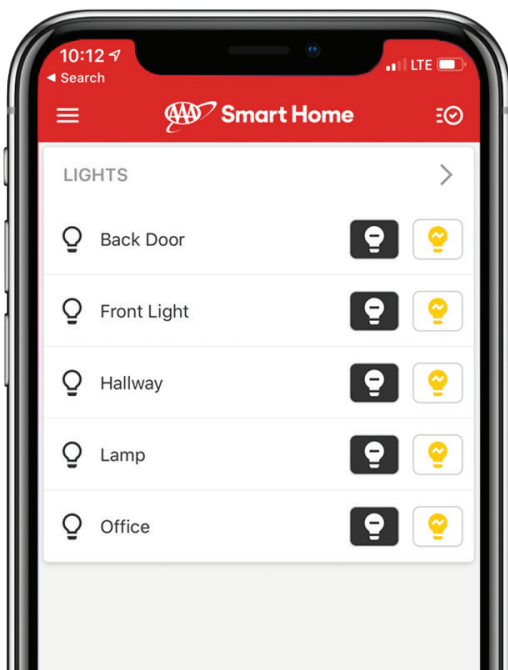
Touch turn off all selected lights

GET STATUS

Touch to check the status of all selected lights

Energy

Touch the energy icon to see how much energy the outlet is currently using



Mobile Access

You can also control your lights from your mobile app.

USING YOUR SYSTEM: LOCKS



Smart Home Security

Lock Control

You can add up to 6 Z-Wave locks to your panel. This will allow you to control your locks locally on the panel and also from your mobile app. Once your first lock is added to your system, the lock page will appear. Simply swipe over to access it. If you have more than one lock swipe up and down to access each one.

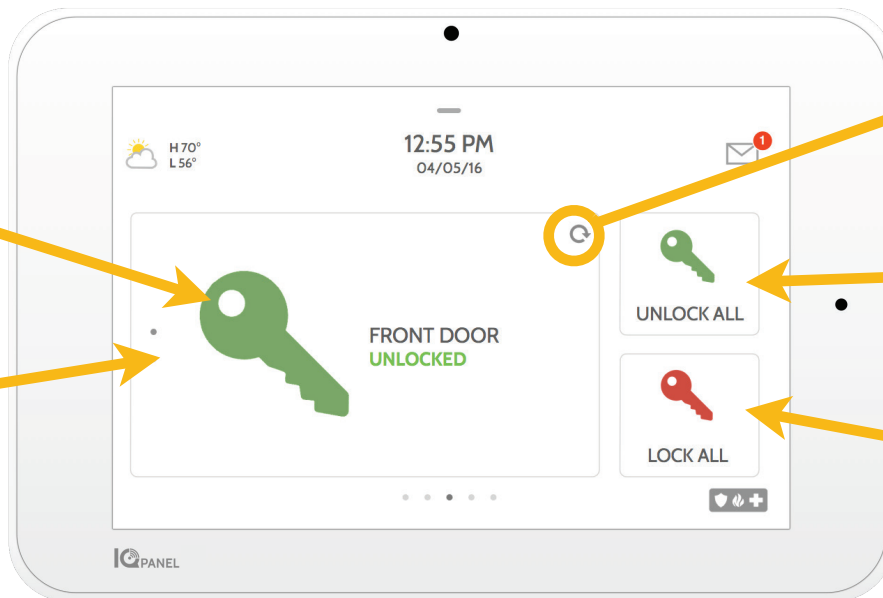


ON/OFF

Touch the key icon to unlock or lock it

Change Locks

If you have more than one lock, swipe up and down to access each one.



Get Status

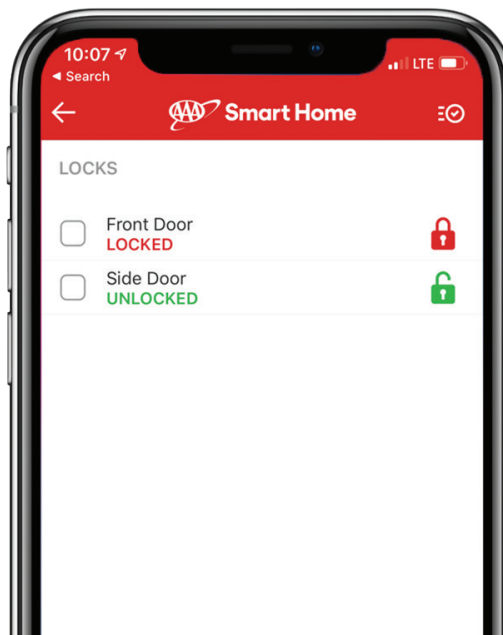
Touch the refresh icon to check the lock's current status

UNLOCK ALL

Touch to unlock all your locks at once

LOCK ALL

Touch to lock all your locks at once



Mobile Access

You can also control your locks from your mobile app.

USING YOUR SYSTEM: THERMOSTAT



Smart Home Security

Thermostat Control

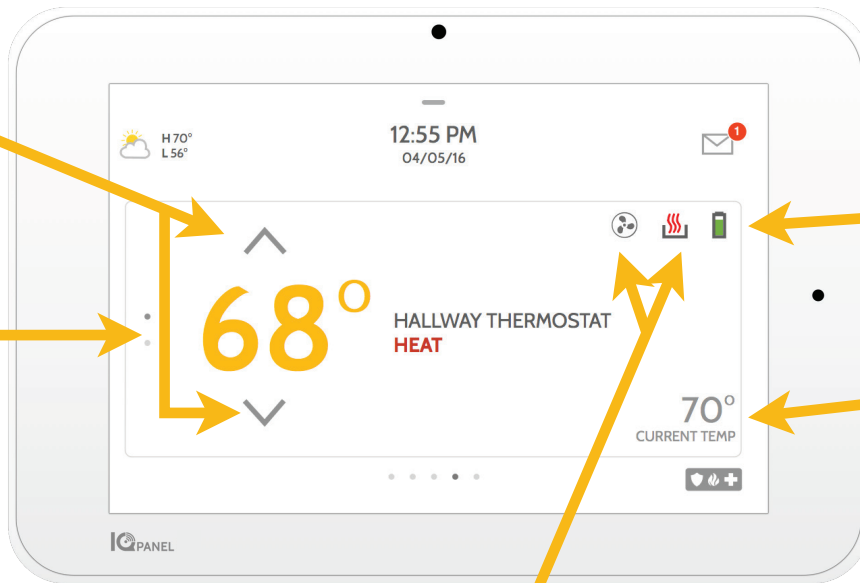
You can add up to 6 thermostats to your panel. This allows you to control the temperature in your home locally on the panel and also from your mobile app. Once your first thermostat is added to your system, the thermostat page will appear. Simply swipe over to access it. If you have more than one thermostat swipe up and down to access each one.

Up/Down

Touch the arrows to adjust the target temperature

Switch

If you have more than one thermostat, swipe up and down to access each one.

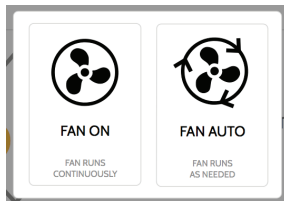


Battery level

Displays how much battery is left in your thermostat

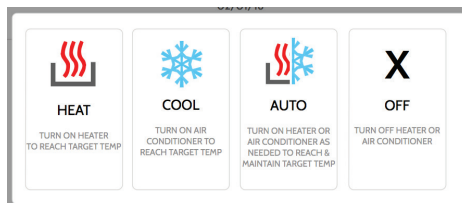
Current Temp

Displays the current temperature in your home



Fan

Touch to change to "On" or "Automatic"



Mode

Touch to change this thermostat from heat to cool (or off) or use "automatic" which switches from heat to cool as needed to maintain your target temperature.



Mobile Access

You can also control your thermostat from your mobile app.

USING YOUR SYSTEM: GARAGE DOOR



Smart Home Security

Garage Control

You can add up to 10 Z-Wave overhead garage door controllers to your panel. This allows you to control the door from your panel and also from your mobile app. Once your first garage opener is added to your system, the garage page will appear. Simply swipe over to access it. If you have more than one overhead garage door swipe up and down to access each one.



Open/Close

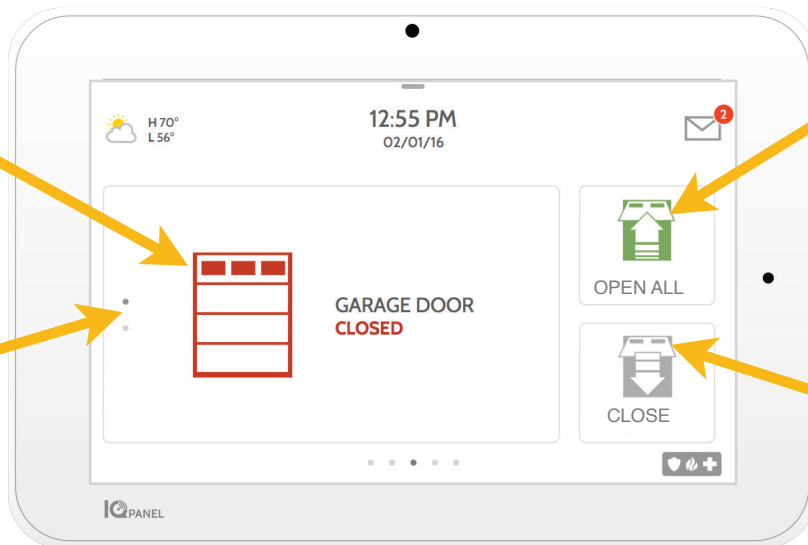
Touch the icon to open or close the garage door

Open

Touch the icon to open the garage door (not available when the garage door is already closed)

Switch

If you have more than one garage door, swipe up and down to access each one.



Close

Touch the icon to close the garage door (not available when the garage door is already closed)



USING YOUR SYSTEM: LIVE VIEW



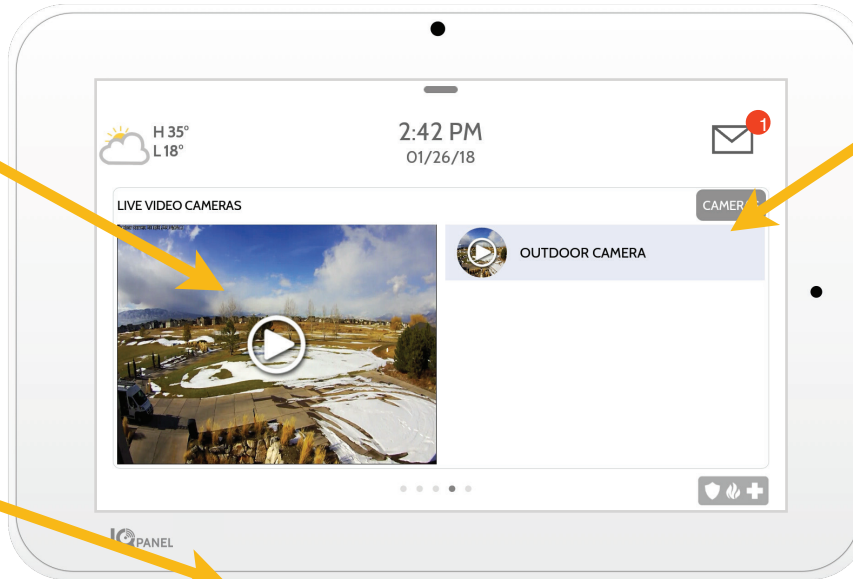
Smart Home Security

Live View

Easily view the live video feed from your Alarm.com video cameras on the 7" panel screen. This page will appear automatically if cameras are added to the account and the authorization has been given on the customer website. Supports live view of up to 40 cameras. Supported models: ADC-V521IR, ADC-V522IR, ADC-V622, ADC-V722W, ADC-VC725, ADC-VC726, ADC-VC825 & ADC-VC826.

Camera View

A thumbnail of the camera will be displayed for the highlighted camera. Click the play button to view full screen.

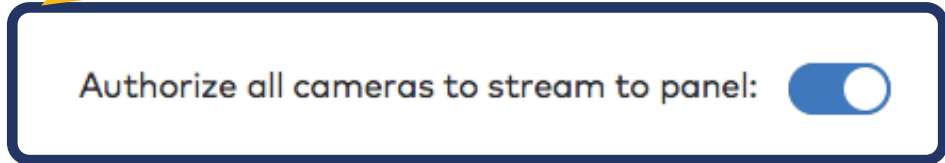


Cameras List

All supported cameras that are on the account and have been authorized will show here. Click the camera you would like to view.

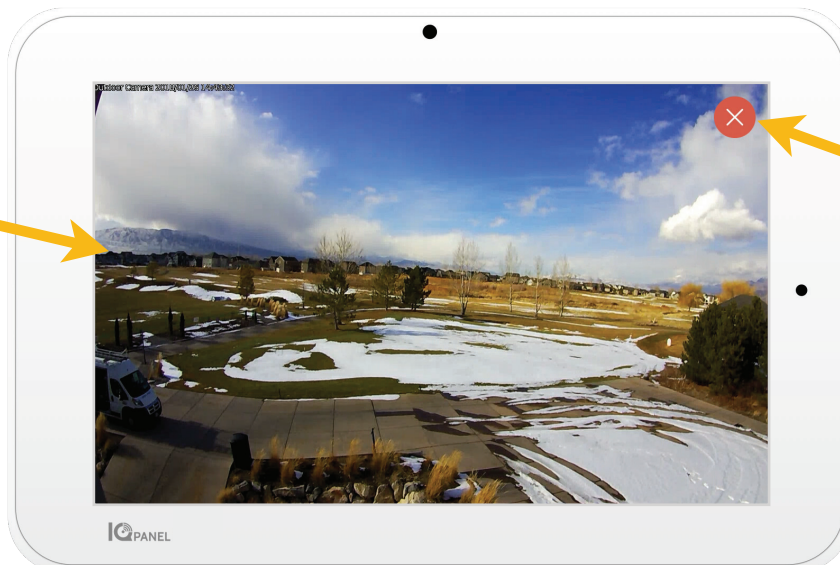
Important Note

Cameras will only push to your panel if you have authorized them to do so from your Alarm.com customer website. This can be found under Video Settings.



Camera View

Full screen mode can be activated by clicking on the play button for each individual camera.



Exit

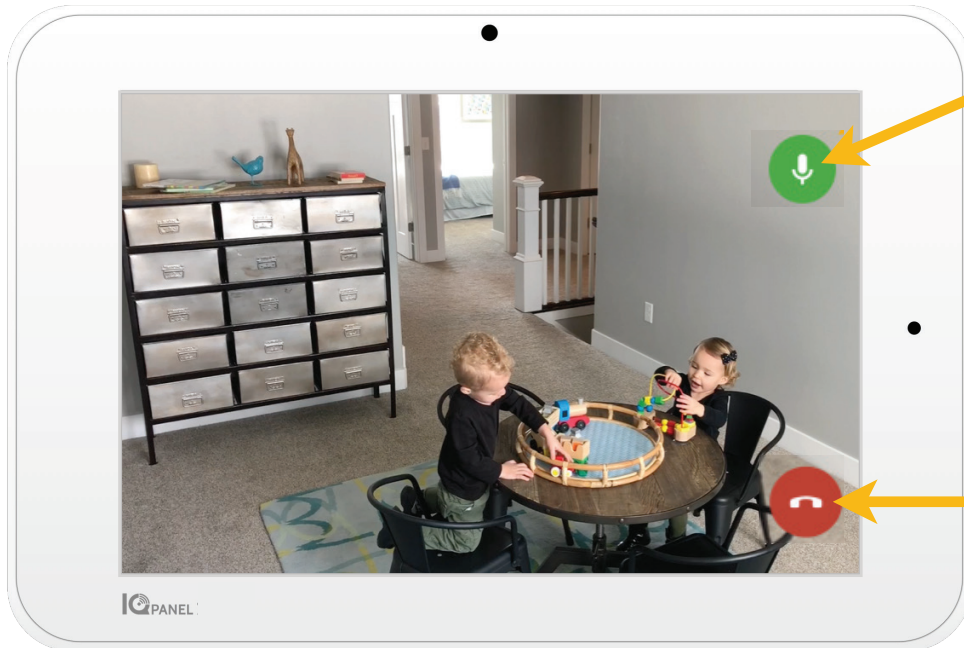
Click on the red X icon to exit full screen mode.

USING YOUR SYSTEM: LIVE VIEW WITH AUDIO



Live View with Audio

Listen in and speak to any room in the house using the Live View with Audio feature. This can be done from your mobile app or right from the 7" touch screen. If your camera supports two-way audio, the talk button will automatically appear on the live view page.



Talk
Press and hold while talking to use the two-way audio feature built into your camera.

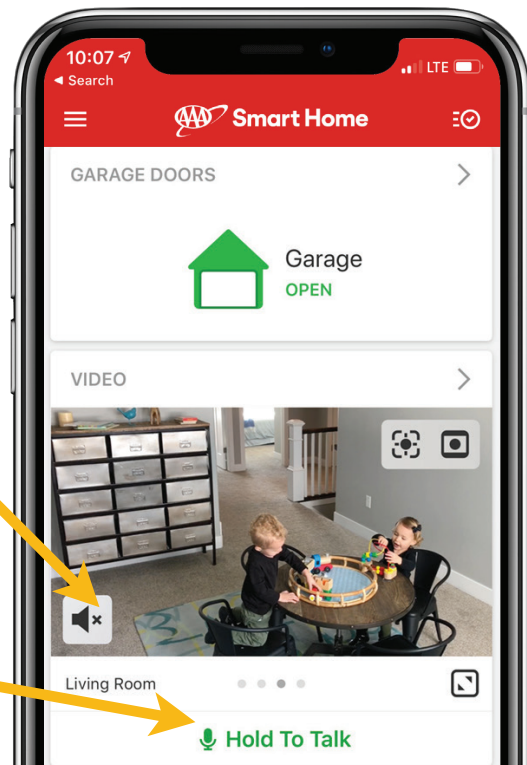
End
Press this button to exit.

LIVE VIEW WITH AUDIO ON PANEL



Listen
Press to turn on audio.

Hold To Talk
Press and hold to talk.





USING YOUR SYSTEM: LIVE ANSWER

Live Answer for Doorbell Cameras

You can now talk directly to whoever is at your front door using the new Live Answer feature on your panel. When your doorbell button is pushed, video with audio will automatically pop up on your 7" touchscreen. You can answer the call, disarm the system and unlock the door all from the same screen. This allows you to verify who is at your front door and if you choose, let them in. Compatible with all SkyBell doorbell camera models.



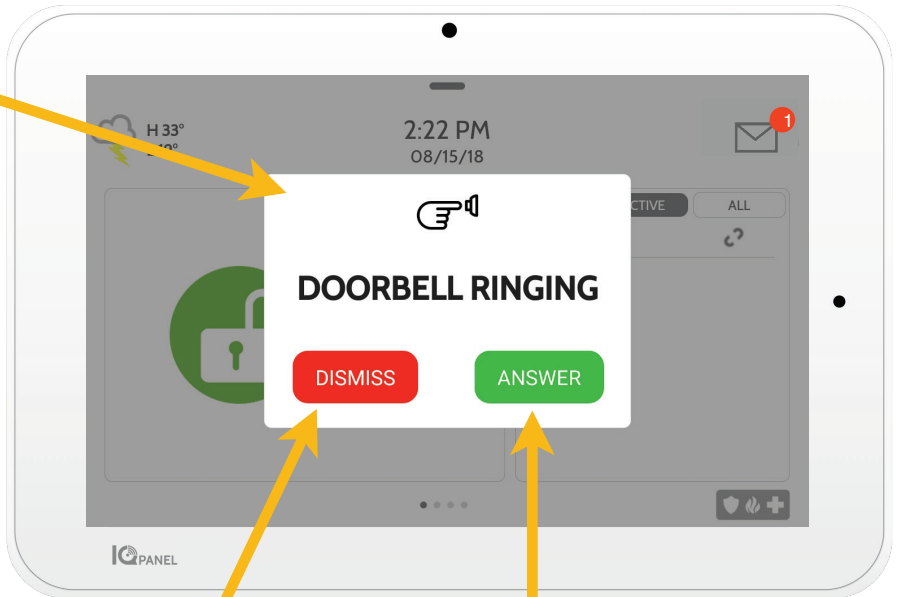
Doorbell Notification

A doorbell notification will display on the screen when someone rings your doorbell. You can choose to answer or dismiss. This is a feature that you have to enable from your Alarm.com website.



Enable Notification

To enable this feature, log in to your Alarm.com website, navigate to your Video Settings, click on Video Device Info then check this box.



Dismiss

Press to dismiss doorbell.

Answer

Press to answer the doorbell. If answered, the feed from the doorbell will pop up on the screen.

Send button pushed notifications to panel. ?

Talk

Press and hold to talk to whoever is at the doorbell camera.

System Armed

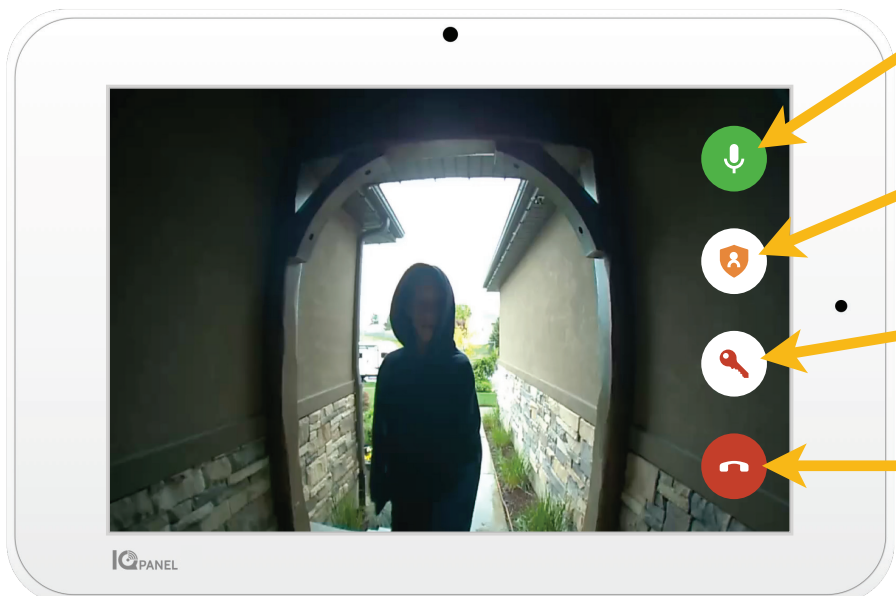
If your system is armed, you can click this button to disarm the system.

Door Lock

If you have a door lock paired, you can click this button to unlock the door.

End

Press this button to end the call and exit Live View mode.



OPTIONAL SETTINGS: SCENES



Smart Scenes

If enable, Smart.com Scenes allow you to control multiple devices with the click of a single button right from your touchscreen. Each option is a multi-device command that coordinates different smart devices to accomplish a complex task. Smart Scenes must be setup and customized from your Alarm.com customer portal before they can be used from the panel.



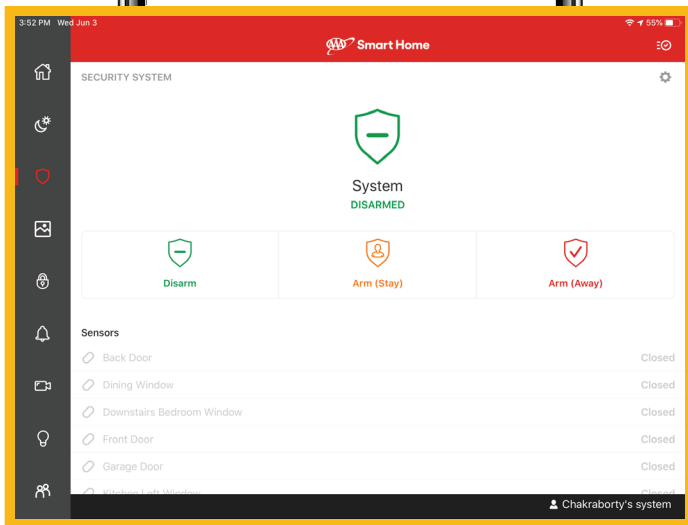
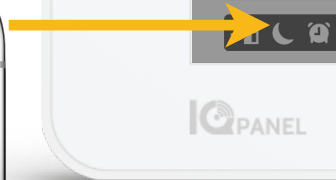
Home



Away



Sleep



Smart Scenes

Setup your Scenes from your Alarm.com customer site. When logged in, navigate to the Automation tab. Here, you will be able to build custom scenes that control multiple smart devices within your home.



USING YOUR SYSTEM: PARTITIONS

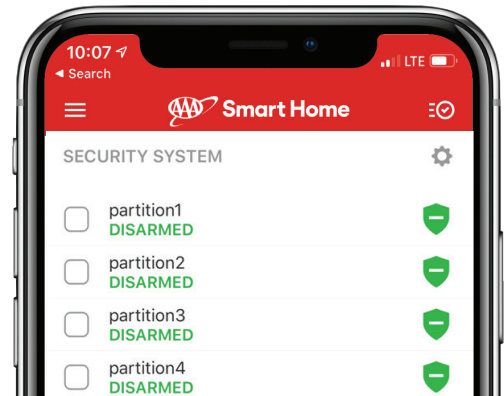
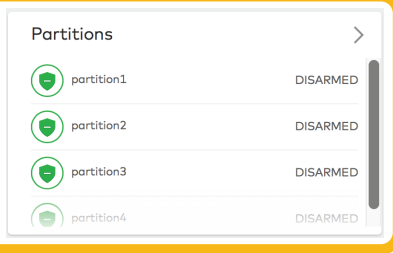


Smart Home Security

PARTITIONS

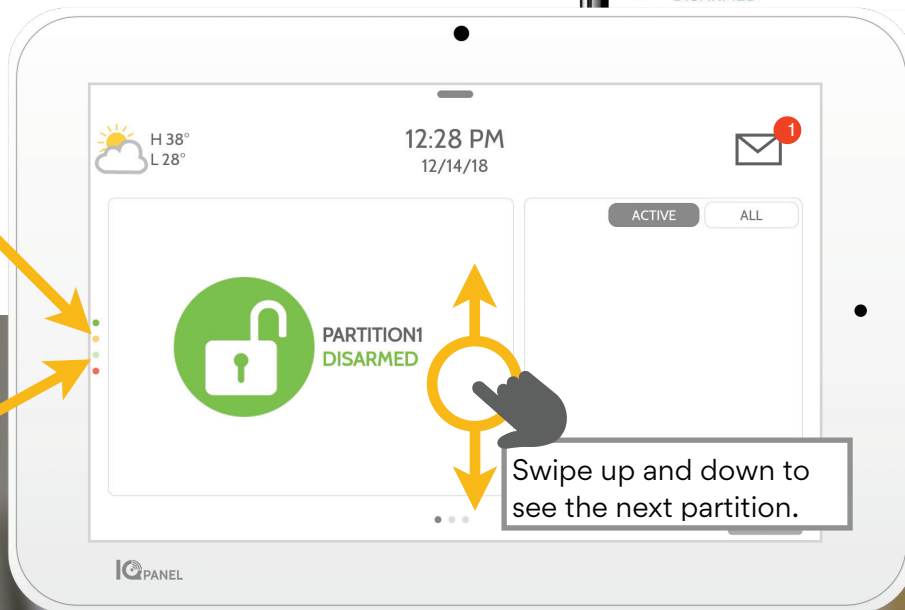
The panel allows for up to 4 partitions to be programmed. Partitions allows for the creation of zone groups in a home or building so that users can arm some sections of the property while leaving other areas disarmed. Partitioning enables greater personalization and functionality while simplifying installation. Each partition controls its local zone status, alerts and notifications. Any area or zone the needs to be armed or disarmed separately from the rest of the structure can be turned into a partition.

Alarm.com Partitions control can be accessed from the Alarm.com customer site as well from your mobile



Page Indicator

When separate partitions are enabled, the panel will display additional page indicators on the left side of your panel. These indicate how many partitions can be accessed from this screen.

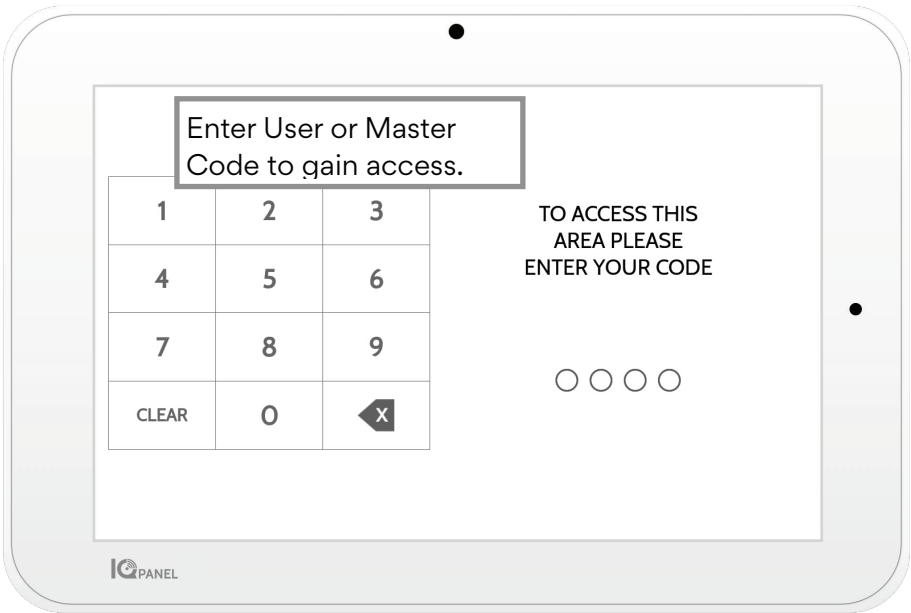


Color Indicator

Each dot will be colored coded to indicate the arming status of that particular partition.
GREEN - Disarmed
ORANGE - Armed Stay
RED - Armed Away



USING YOUR SYSTEM: PARTITIONS

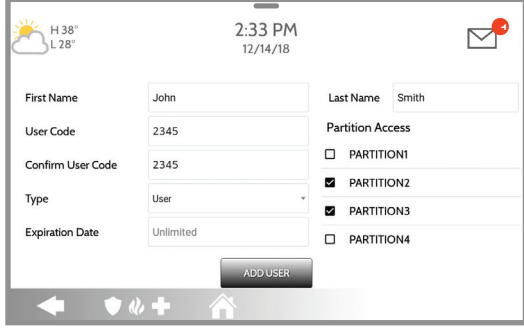


Partitions Access
 When the panel is locked or the screen times out, you will be required to re-enter your code to gain access. The code you enter will determine which partition you enter. Different codes may gain access to all four partitions at once or to one individual partition.

User Codes
 Master codes give full access to Advanced Settings. Because the Master code would be entered here, you will not have to re-enter your code to gain access to the settings menu. User codes can be assigned to give access to arming and disarming functions in a particular partition. To assign single or multiple partitions access to a User code, enter the panel using the Master code and edit permissions in the User Management settings menu.

Important Note: If 6-digit codes are enabled in the panel but not changed in User Management, the panel will add two Zeros to the end of the original code. Example: If original user code is 1234 and 6-digit codes are enabled but the user code isn't changed, the new user code will be 123400.

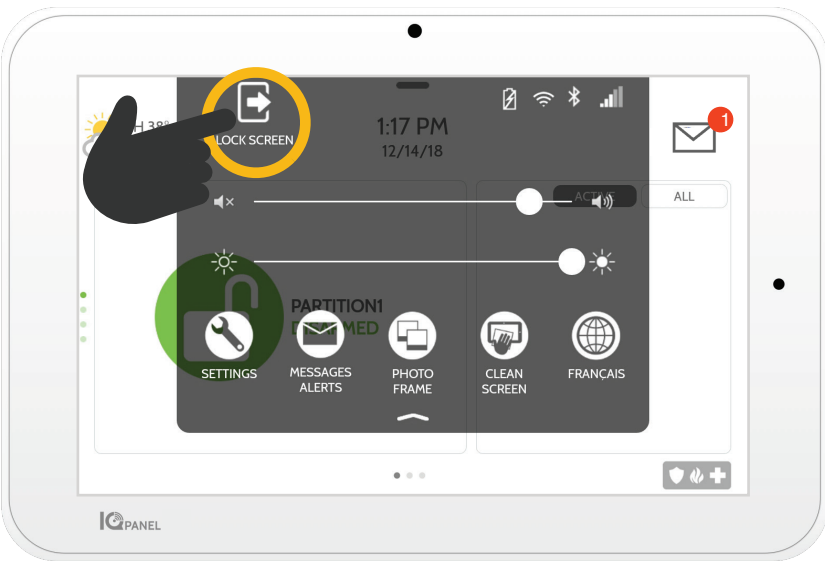
User Access
 When creating a new user, you will be given the option to grant that user access to individual partition or all partitions. Only the number or partitions programmed will show up here. Simply check the box next to the desired option.



See page 13 for additional instructions on how to access the User Management menu.

Lock Screen
 To lock your individual partition, swipe down from the top to see the quick access menu. Press the "Lock Screen" icon in the top left of the menu. To switch from one partition to another, you must first lock the screen then re-enter a code for a different partition.

Note
 Once you enter a partition, no more codes are required to access any settings or menus. It is recommended to lock the screen when done using the panel to prevent someone else from gaining access to these menus and your credentials.



Exclusions:
 You cannot partition our Z-Wave or Alarm.com branded cameras today. This functionality will come at a later date via software update. Global sounds and sirens can be turned on from the Sound menu when partitions are enabled. When global sounds and sirens are turned on, all sounds and sirens will sound across all partitions.



OPTIONAL SETTINGS: WELLNESS

WELLNESS

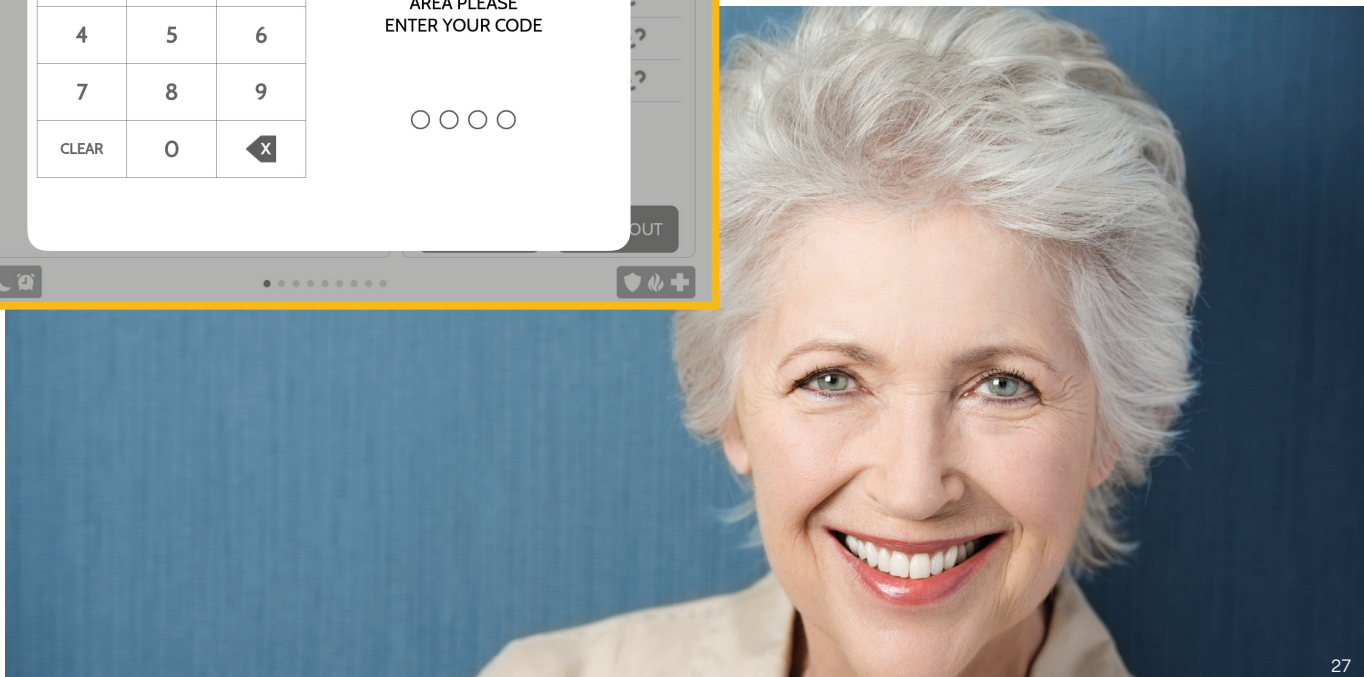
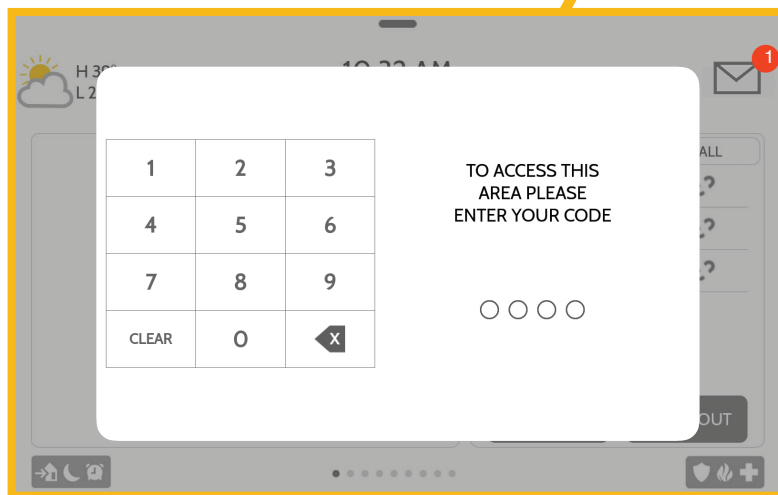
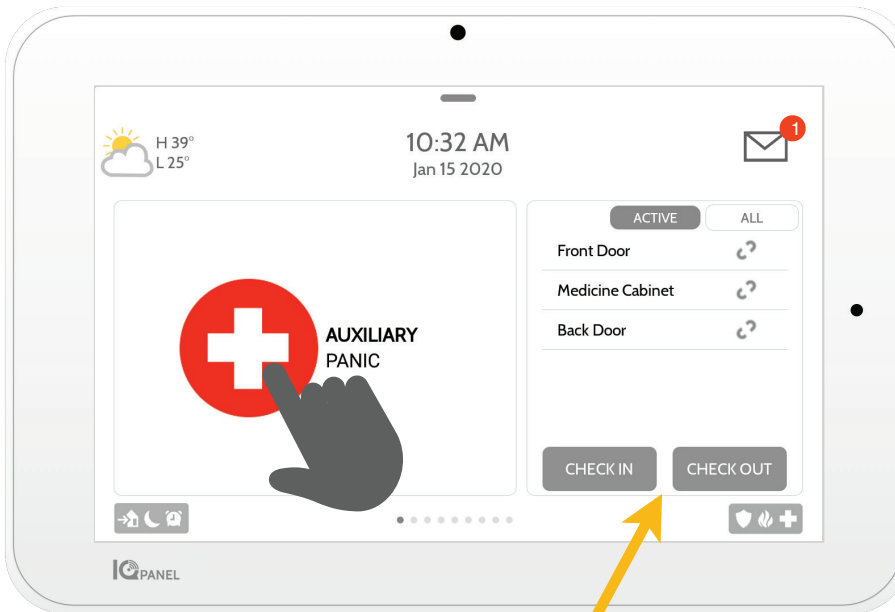
The Wellness page is an optional page that if enabled, allows quick and easy access to your emergency panic for more robust senior care installations. This page replaces the Security and Arming page as your default, home page to simplify use and access to help. The check in and check out feature notifies you when assisted living caregivers arrive and leave so that you have peace of mind knowing that your loved one is getting the care they need and deserve.

Emergency Panic

Check emergency panic button is now the focal point of your home page. When you press or trigger an emergency signal from the panel, the alarm sounds with the “Emergency” siren and then activates the Two-Way Voice microphone and speaker.

Check in and Check Out

The Check In and Check Out function will help you know when the caregiver comes and goes and sends you their picture. When the Check In or Check Out buttons are pressed, the caregiver will be required to enter their code. This allows you to assign different codes to different caregivers so that you can verify who is showing up and how long they stayed.



FCC REGULATORY INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult Member Experience at (800) 669-7779 or an experienced radio/TV technician for help.

This equipment complies with radiation exposure limits set forth for uncontrolled environment. The antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be collocated or operating in conjunction with any other antenna or transmitter.

IMPORTANT: Changes or modifications not expressly approved by Qolsys, Inc. could void the user's authority to operate the Product.

IC REGULATORY INFORMATION

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cautions:

1. Devices operating in the 5150-5250 MHz frequency band are restricted to operate in-door only.
2. Operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.
3. Users should also be advised that high-power radars are allocated as primary users (i.e. priority users) of the bands 5250-5350 MHz and 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

Cet appareil est conforme aux normes d'exemption de licence RSS d'Industry Canada. Son fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas causer d'interférence et (2) cet appareil doit accepter toute interférence, notamment les interférences qui peuvent affecter son fonctionnement

CAN ICES-3 (B)/NMB-3(B)

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement, votre corps, et d'autres antennes ou transmetteurs.

Avvertissement:

1. Les dispositifs fonctionnant dans la bande 5 150-5 250 MHz sont réservés uniquement pour une utilisation à l'intérieur.
2. Les dispositifs fonctionnant dans la bande 5 150-5 250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux
3. De plus, les utilisateurs devraient aussi être avisés que les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) pour les bandes 5 250-5 350 MHz et 5 650-5 850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL.

FCC/IC STATEMENT

Changes or modifications not expressly approved by Qolsys can void the user's authority to operate the Product. This Product has been tested and found to comply with FCC Rules.

This Product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this Product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the Product and receiver.
3. Connect the affected equipment and the Product to separate outlets, on different branch circuits. Consult Member Experience at (800) 669-7779 or an experienced radio/TV technician for help.

Household Fire Safety Audit

Read this section for important information about fire safety. Most fires occur in the home. To minimize this danger, we recommend that a household fire safety audit be conducted and a fire escape plan be developed.

1. Are all electrical appliances and outlets in a safe condition? Check for frayed cords, overloaded lighting circuits, etc. If you are uncertain about the condition of your electrical appliances or household service, have a professional evaluate these units.
2. Are all flammable liquids stored safely in closed containers in a well-ventilated cool area? Cleaning with flammable liquids should be avoided.
3. Are fire-hazardous materials (e.g., matches) well out of reach of children?

