



California Consumer Privacy Act (CCPA) — 2023 Privacy Metrics Report

Between January 1, 2023, through December 31, 2023, Mountain West Group (MWG) received, complied with in whole or in part, and denied the following requests:

Requests	Received	Complied with in whole or in part	Denied*	Average days to substantively respond
Requests to know	185	169	16	22
Requests to delete	1,323	1,205	118	9
Requests to opt out of sale /sharing	15,646	15,646	0	1
Requests to correct	0			
Requests to limit	1,867	1,826	41	8

* MWG strives to fulfill all privacy requests. Privacy requests were only denied in cases where we were unable to verify consumers' identity or in which the personal information requested was not found/exempt under the CCPA.