



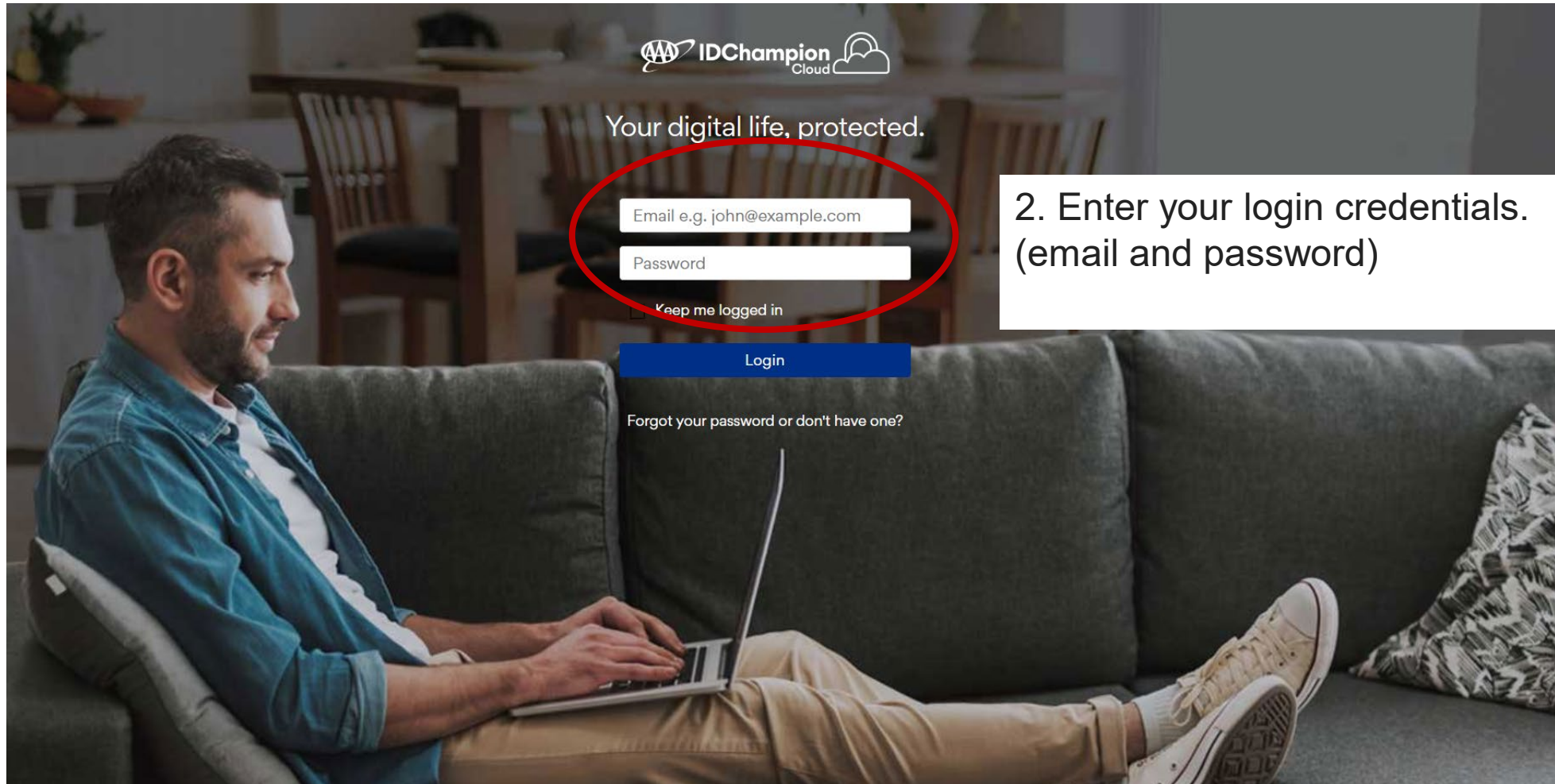
Instructions for downloading data from your IDChampion Cloud storage account

IDChampion Cloud storage is shutting down.

Please move all data to another storage solution by June 1, 2024.



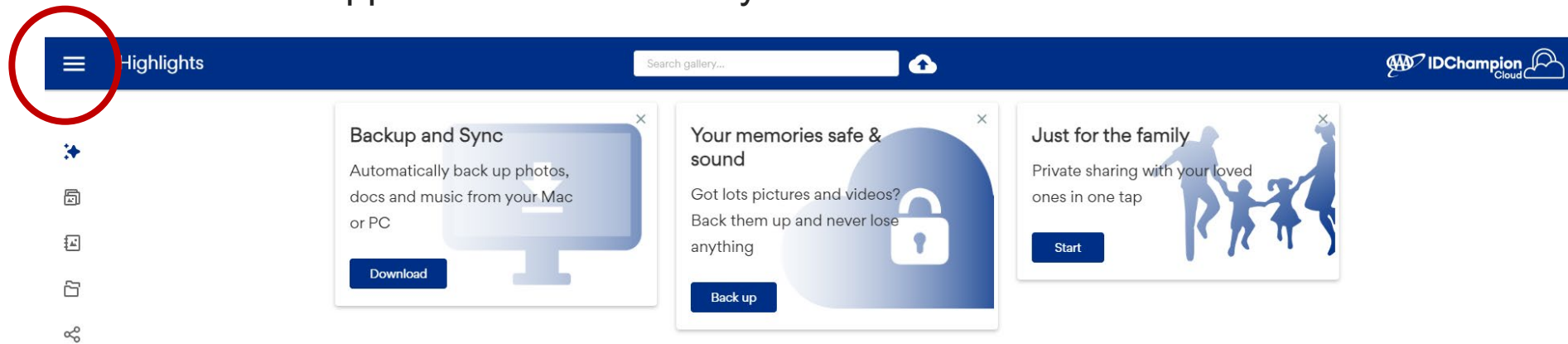
1. Access your IDChampion Cloud account from a desktop or laptop computer: cloud.identitychampion.mwg.aaa.com. This will not work from a mobile phone.



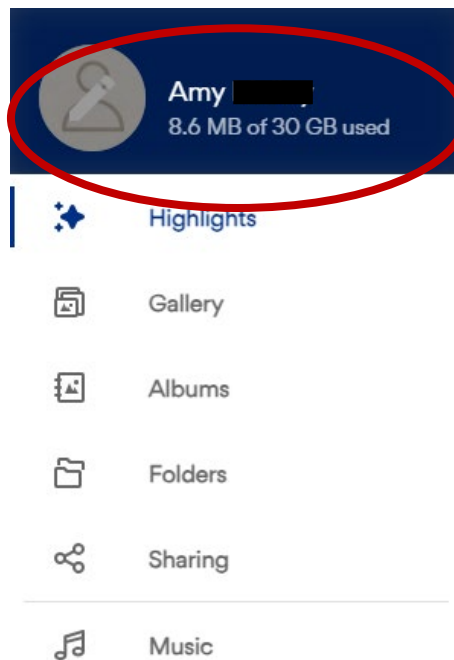
2. Enter your login credentials.
(email and password)



3. Click on the upper menu indicated by 3 lines.



4. Click on your Profile Name



5. Click on Download at the bottom of the page.

A screenshot of a user profile page on the IDChampion Cloud platform. The page has a dark blue header with a back arrow, the name 'Amy [redacted]', and the IDChampion Cloud logo. Below the header are navigation tabs for 'My Profile', 'My Devices', and 'My Subscription'. The main content area is divided into sections: 'CONTACTS' with fields for first name (Amy), last name ([redacted]), phone number ([redacted]), and email address ([redacted]@gmail.com); 'PREFERENCES' with dropdown menus for 'Time zone' (US/Pacific (GMT-08:00)) and 'Periodic email digests' (Enabled); and 'ACCOUNT MANAGEMENT' with a 'Download your data' link and a 'Download' button. The 'Download' button is circled in red.

← Amy [redacted] IDChampion Cloud

My Profile My Devices My Subscription

Username: [redacted]@gmail.com

CONTACTS

First name Amy ✎

Last name [redacted] ✎

Phone number: [redacted] ✎

Email address: [redacted]@gmail.com ✎

PREFERENCES

Time zone: US/Pacific (GMT-08:00) ▾

Periodic email digests: Enabled ▾

ACCOUNT MANAGEMENT

Download your data [Download](#)

6. Click the “request archive” option to download your data.



A screenshot of the IDChampion Cloud user profile page. The page is titled 'Amy [redacted]' and shows navigation options for 'My Profile', 'My Devices', and 'My Subscription'. The profile information includes a username ending in '@gmail.com', a first name 'Amy', and a last name [redacted]. There are sections for 'CONTACTS', 'PREFERENCES' (with time zone set to 'US/Pacific (GMT-08:00)' and periodic email digests 'Enabled'), and 'ACCOUNT MANAGEMENT'. A modal dialog box titled 'Download your data' is overlaid on the page. The dialog contains the text: 'Create an archive with all your IDChampion Cloud data to download locally or use with another service. This process can take some time (hours or possibly days) to complete. You will be notified about the archive creation progress at jandamalloy@gmail.com'. At the bottom of the dialog, there are two buttons: 'Cancel' and 'Request archive'. The 'Request archive' button is circled in red.

7. A message will appear informing you that your account data is being prepared. It may take hours to complete, depending on the amount of data stored.



← Amy [redacted] IDChampion Cloud

My Profile My Devices My Subscription

Profile icon

Username: [redacted]@gmail.com

CONTACTS

First name Amy ✎

Last name [redacted] ✎

Phone number: [redacted] ✎

Email address: [redacted]@gmail.com ✎

PREFERENCES

Time zone: US/Pacific (GMT-08:00) ▾

Periodic email digests: Enabled ▾

ACCOUNT MANAGEMENT

Download your data ⌚ An archive with your account data is being prepared. Please note that data archives may take a long time (hours or possible days) to create. You will be notified when your archive is ready. Please contact support if you need help.

8. You will receive an email confirming that the archive creation is in progress



Account data archive creation in progress

Dear Amy [REDACTED]

A request to create an archive of your account data has been received.

Please note that this process can take some time (hours and possibly days) to complete. You will be notified once the archive is ready.

If you need help or don't recognize this activity, please contact support.

Sincerely,
The AAA IDChampion Cloud Team

You are receiving this email because you are signed up for AAA IDChampion Cloud.
To change your settings, visit: <https://cloud.identitychampion.mwg.aaa.com>

9. You will receive a 2nd email when the content is ready to be downloaded



Account data archive ready to download

Dear Amy [REDACTED]

Your account data archive is ready to be downloaded.

You can access it from your account profile page at <https://cloud.identitychampion.mwg.aaa.com>

It will be available during the next 7 days.

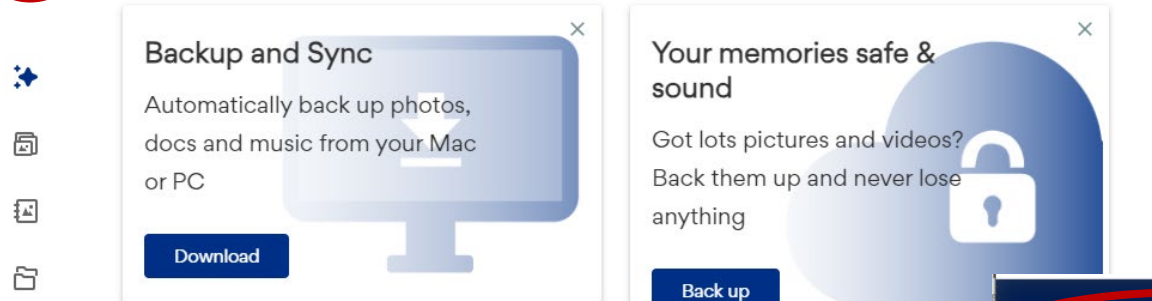
If you need help or don't recognize this activity, please contact support.

Sincerely,
The AAA IDChampion Cloud Team

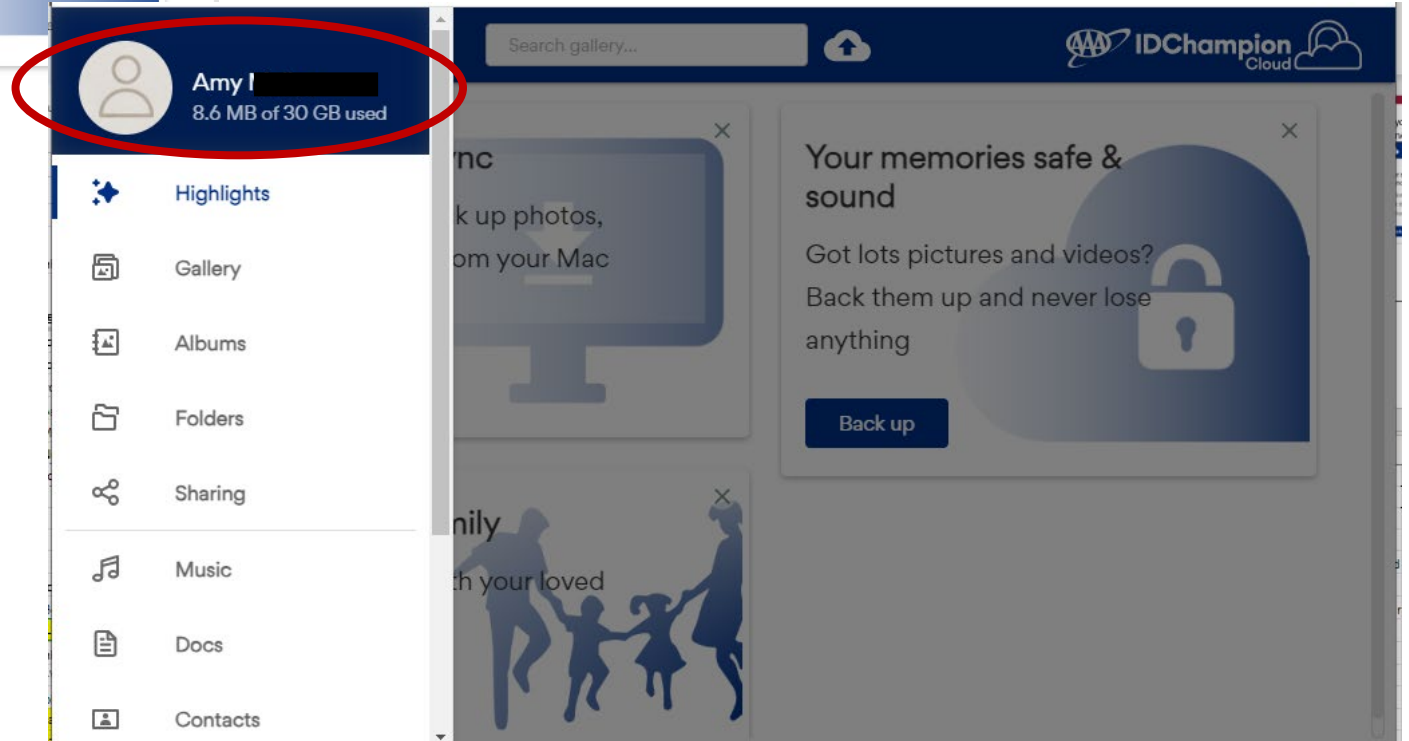
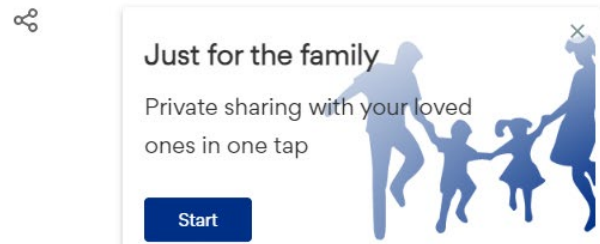
You are receiving this email because you are signed up for AAA IDChampion Cloud.
To change your settings, visit: <https://cloud.identitychampion.mwg.aaa.com>



10. After you receive the email confirming your data is ready to download, log in to your account and click on the menu in the upper left (3 lines).



11. Click on your Profile name.



12. Click on "Download your data" and save the files to your computer, a back-up drive or USB stick.

← Amy [redacted] IDChampion Cloud

My Profile My Devices My Subscription

Username: [redacted]@gmail.com

CONTACTS

First name Amy

Last name [redacted]

Phone number: [redacted]

Email address: [redacted]@gmail.com

PREFERENCES

Time zone: US/Pacific (GMT-08:00)

Periodic email digests: Enabled

ACCOUNT MANAGEMENT

Download your data Your data archive is ready. It has 8.6 MB and will be available until Oct 3. Please contact support if you need further help.

[Download your data](#)





If you have questions about your IDChampion Cloud account, please [email us](mailto:support@identitychampion.mwg.aaa.com) at support@identitychampion.mwg.aaa.com or call 1-844-432-4267.