



## California Consumer Privacy Act (CCPA) — 2022 Privacy Metrics Report

Between January 1, 2022, through December 31, 2022, Mountain West Group (MWG) received, complied with in whole or in part, and denied the following requests:

Requests	Received	Complied with in whole or in part	Denied*	Average days to substantively respond
Requests to know	197	190	7	19
Requests to delete	840	292	548	8
Requests to opt out of sale	12,200	12,200	0	1
Requests to correct	N/A	N/A	N/A	N/A
Requests to limit	42	41	1	27

\* MWG strives to fulfill all privacy requests. Privacy requests were only denied in cases where we were unable to verify consumers' identity or in which the personal information requested is not found/ exempt under the CCPA.